

USER MANUAL

ProCapture-T & ProRF-T

Version: 1.1

Date: Dec., 2015

Green
Label

About This Manual

- This manual introduces the operation of user interfaces and menu functions of ProCapture-T & ProRF-T Access Control terminal.
- The pictures in this manual may not be exactly consistent with those of your product; the actual product's display shall prevail.
- Not all the devices have the function with ★, the real product prevails.

Contents

1 Guidance Notes	1
1.1 Method of Pressing Fingerprint.....	1
1.2 Verification Modes.....	2
1.2.1 1:N Fingerprint Verification.....	2
1.2.2 1:1 Fingerprint Verification.....	2
1.2.3 Password Verification.....	3
1.2.4 Card Verification ★.....	4
1.3 Initial Interface.....	4
2 Main Menu	5
3 Date/Time Settings	6
3.1 Daylight Saving Time.....	6
4 User Management	8
4.1 Adding User.....	8
4.2 Setting Access Control.....	9
4.3 Searching User.....	9
4.4 Editing User.....	10
4.5 Deleting a User.....	10
4.6 User Display Style.....	11
5 User Role	12
5.1 Enabling User Role.....	12
5.2 Rights Allocation.....	12
6 Comm. Settings	14
6.1 Ethernet Settings.....	14
6.2 Serial Comm. Settings★.....	14
6.3 PC Connection.....	15
6.4 ADMS.....	16
6.5 Wiegand Setup.....	17
6.5.1 Wiegand Input.....	17

6.5.2 Wiegand Output	19
6.5.3 Card Format Detect Automatically.....	20
7 System Settings	22
7.1 Access Logs Settings.....	22
7.2 Fingerprint Parameters.....	23
7.3 Reset to Factory Settings.....	24
7.4 USB Upgrade	25
8 Personalize Settings.....	26
8.1 User Interface Settings.....	26
8.2 Voice Settings.....	27
8.3 Bell Settings.....	27
8.3.1 Adding New Bell.....	27
8.3.2 Editing a Bell.....	28
8.3.3 Deleting a Bell	28
9 Data Mgt.....	29
9.1 Deleting Data.....	29
9.2 Data Backup.....	30
9.3 Data Restoration.....	31
10 Access Control.....	33
10.1 Access Control Options Settings.....	33
10.2 Time Rule Settings.....	35
10.3 Holidays Settings.....	37
10.3.1 Adding Holiday	37
10.3.2 All Holidays.....	38
10.4 Combined Verification Settings.....	39
10.5 Anti-passback Settings.....	40
11 USB Manager.....	42
11.1 USB Download.....	42
11.2 USB Upload.....	43
12 Records Search.....	44

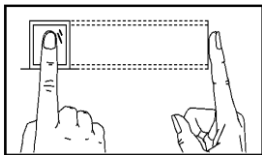
12.1 Searching Access Records	44
12.2 Searching Attendance Photo	45
12.3 Searching Blacklist ATT Photo	45
13 Autotest.....	46
14 System Information.....	47
15 Troubleshooting	48
16 Appendices.....	49
16.1 Photo ID Function ★	49
16.2 Wiegand Introduction	50
16.2.1 Wiegand 26 Introduction	51
16.2.2 Wiegand 34 Introduction	52
16.3 Image Uploading Rule.....	54
16.4 Anti-passback Settings.....	54
16.5 Statement on Human Rights and Privacy	57
16.6 Environment-Friendly Use Description.....	59

1 Guidance Notes

1.1 Method of Pressing Fingerprint

It is recommended to use the **index finger, middle finger** or **ring finger**; avoid using the thumb or little finger.

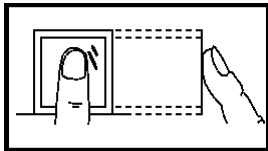
1. Correct way to press the fingerprint:



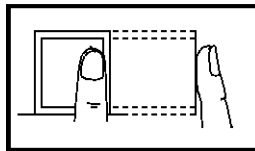
Press the finger horizontally onto the fingerprint sensor; the center of the fingerprint should be placed on that of the sensor.

2. Wrong ways to press the fingerprint:

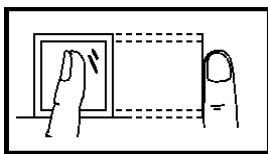
Vertical



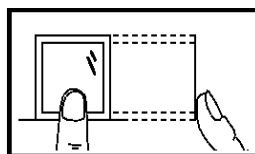
Sides



Slanted



Too Low



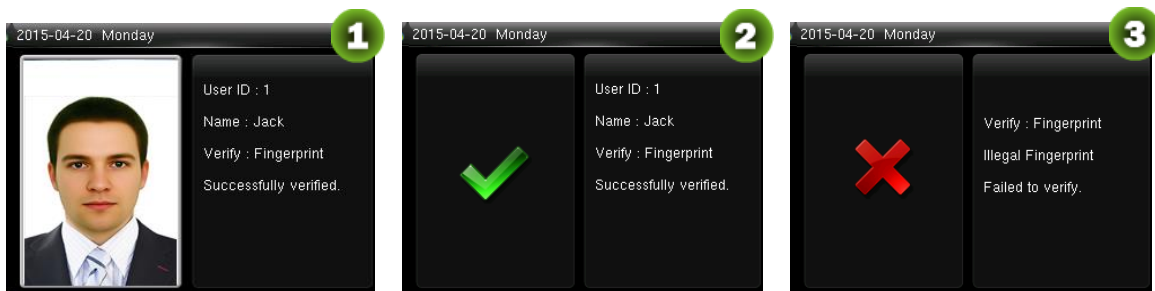
Please use the correct method of pressing fingerprint for registration and verification. Our company does not undertake the responsibility for the lowered verification performance caused by user's improper operation. The rights to final interpretation and amendment are reserved.

1.2 Verification Modes

1.2.1 1:N Fingerprint Verification

Under the fingerprint verification method, a fingerprint collected by the sensor is verified with all fingerprints stored in the device.

Please use the correct way to press fingerprint onto the fingerprint sensor (for detailed instruction, please refer to [1.1 Method of Pressing Fingerprint](#)).



Verification Succeeds

Verification Succeeds

Verification Fails

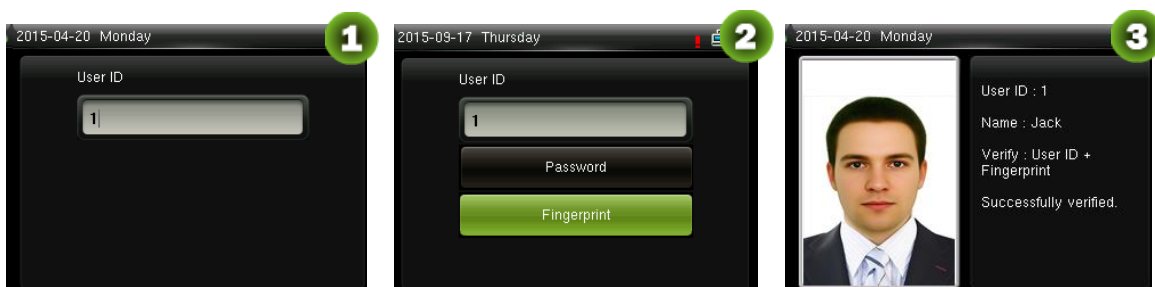


Remarks:

1. In the devices possessing Photo ID function and enabling **[Display User Photo]** at the same time, figure 1 will be displayed on screen after successful verification. Disable the **[Display User Photo]** option, figure 2 will be displayed after successful verification.
 2. In the initial interface, press \rightarrow > **System** > **Access Logs Setting** > **Display User Photo**, and press \rightarrow to enable or disable the **[Display User Photo]** option.
- ★ Only some products are equipped with Photo ID function. Products without Photo ID function will not display user photo after successful verification.

1.2.2 1:1 Fingerprint Verification

Under the fingerprint verification method, a fingerprint collected by the sensor is verified with the fingerprint corresponding to the entered user ID. Please use this method when difficulty is encountered in 1:N fingerprint verification.

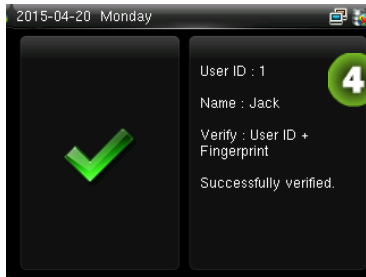


Input the user ID and press

Press button to choose

Verification succeeds

“Fingerprint” and press. Press finger onto the sensor afterwards



Verification succeeds



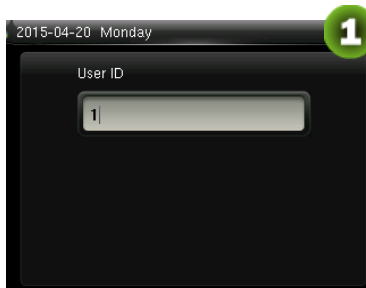
Verification fails

Remarks:

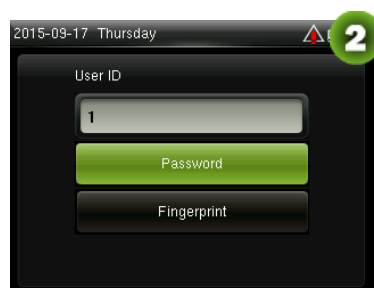
1. Input user ID in the initial interface and press button. If “Incorrect user ID!” is displayed, this means the user ID does not exist.
2. When the device displays “please press your finger again”, press your finger again onto the fingerprint sensor. If verification still fails after 2 attempts, it will exit to the initial interface.

1.2.3 Password Verification

Under this verification method, the entered password is verified with the password of the entered user ID.



Input the user ID and press



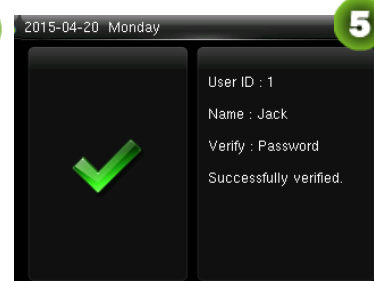
Choose “Password” and press



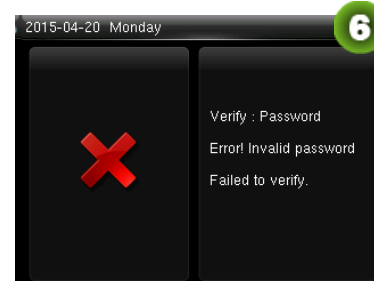
Input password



Verification succeeds



Verification succeeds



Verification fails

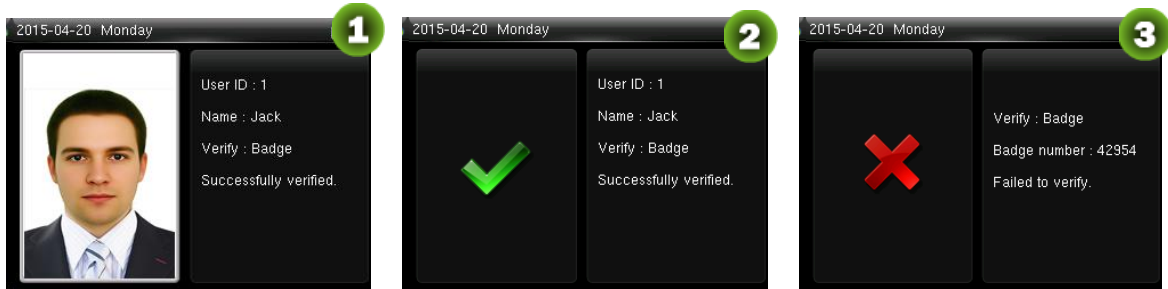
Remarks: If “Incorrect password” is displayed, please enter the password again. If verification still fails after 2 attempts, it will exit to the initial interface.

1.2.4 Card Verification ★



Remarks: Card function is optional, only products with a built-in card module are equipped with card verification function. Please contact our technical support as required.

1. Swipe the card above the card reader (the card must be registered first)
2. Verification succeeds
3. Verification fails



1.3 Initial Interface

When the device is turned on, the initial interface is shown as below:



2 Main Menu

When the device is in standby mode, press  to enter the Main Menu.



User Mgt.: Basic information of registered users, including user ID, user name, user role, fingerprint, badge ★ (ID and MiFare card are optional), password, user photo★ (only products possessing Photo ID function display this optional) and access control role.

User Role: To set user roles for accessing into the menu and changing settings.

Comm.: To set the related parameters of the communication between the device and PC, including ethernet parameters such as IP address etc., serial Comm, PC connection, ADMS and Wiegand settings.

System: To set related parameters of the system and upgrade firmware, including setting date & time, access logs, fingerprint parameters and resetting to factory settings.

Personalize: This includes interface display, voice and bell settings.

Data Mgt.: delete access records, delete all data, delete admin role, delete screen savers and backup, restore data.

Access Control: To set the parameters of the control lock and access control devices, including parameters of access control, time rules, holidays, combined unlocking, and anti-passback.

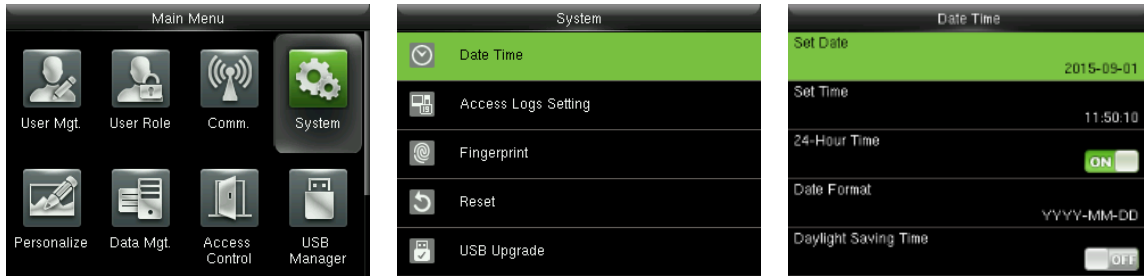
USB Manager: To transfer data such as user data and access records from the USB disk to the supporting software or other devices.

Attendance Search: To search for the records stored in the device after successful verification.

Autotest: To automatically test different module's functions, including the LCD, voice, keyboard, fingerprint sensor, camera and clock RTC test.

System Info: To check device capacity, device and firmware information.

3 Date/Time Settings



In the initial interface, press **System** > **Date Time** to enter the date/time setting interface. It includes setting date, time, 24-hour clock, date format and daylight saving time.

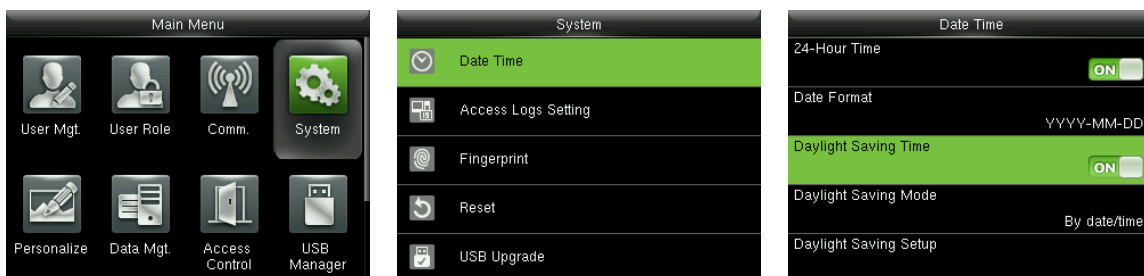
When resetting to factory settings, the date format can be restored (YYYY-MM-DD).

Remarks: When resetting to factory settings, the device's date/time will not be restored (if the date/time is set to 18:30 on January 1, 2020, after settings are reset, the date/time will stay at 18:30 on January 1, 2020).

3.1 Daylight Saving Time

DST, which is also called **Daylight Saving Time**, is a system adjusting local time in order to save energy. The time adopted during the set dates is called "DST". Usually, the time will be one hour forward in summer. This enables users to sleep or get up earlier, and also reduce device's lighting to save power. In autumn, the time will resume the standard time. Regulations are different in different countries. At present, nearly 110 countries adopt DST.

To meet the demand of DST, a special option can be customized. Make the time one hour forward at XX (hour) XX (day) XX (month), and make the time one hour backward at XX (hour) XX (day) XX (month)



Press **System** > **Date Time** > **Daylight Saving Time**, then press to enable Daylight Saving Time.

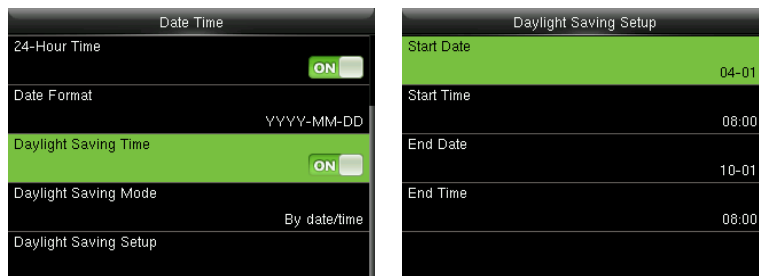
Daylight Saving Mode: Daylight Saving Time Mode, by date/time mode and by week/day mode for selection.

Daylight Saving Setup: Set date/time or week/day of the Daylight Saving Time according to the selection in Daylight Saving Mode.

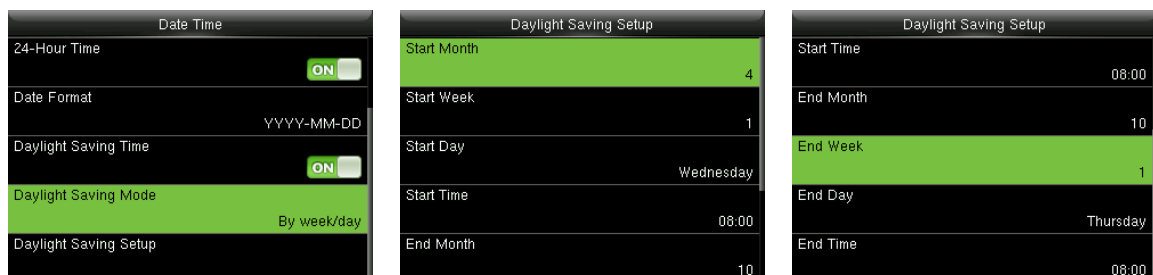
How to set the Daylight Saving Time?

For example, adjust the clock forward one hour at 08:00 on April 1 and backward one hour at 08:00 on October 1 (the system turns back to the original time).

● By date/time mode:



● By week/date mode:



Remarks:

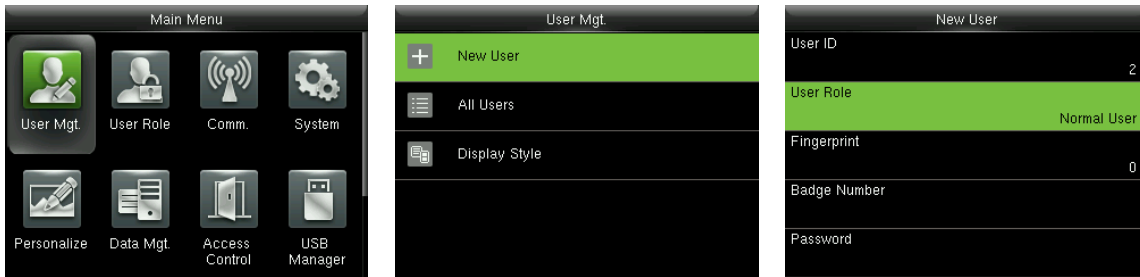
1. If the month when DST starts is later than that when DST ends, DST spans two different years. For example, the DST start time is 2014-9-1 4:00 and the DST end time is 2015-4-1 4:00.
2. Assume that the week /day mode is selected in **[Daylight Saving Mode]** and the DST starts from Sunday of the sixth week of September in 2013. According to the calendar, September of 2014 does not have six weeks but has five weeks. In this case, in 2014, DST starts at the corresponding time point of the last Sunday of September.


Assume that the DST starts from Monday of the first week of September in 2014. According to the calendar, the first week of September in 2015 does not have Monday. In this case, the DST starts from the first Monday of September in 2015.

4 User Management

4.1 Adding User

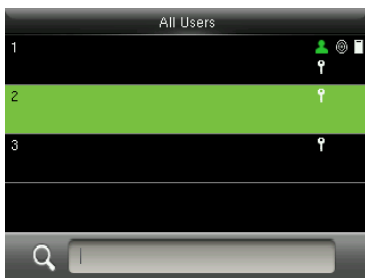
Including adding super admin and normal user.



In the initial interface, press  > **User Mgt.** > **New User** to enter **New User** setting interface. Settings include inputting User ID, choosing User Role (Normal User / Super Admin), registering Fingerprint and Badge Number ★ (ID and Mifare card are optional), setting Password, taking User Photo ★ (only products possessing Photo ID function display this optional) and setting Access Control Role.

Add a Super Admin: Choose “Super Admin” in [**User Role**], who is allowed to operate all the functions on the menu.

As shown below, the user with User ID 1 is a super admin



Add a Normal User: Choose “Normal User” in [**User Role**]. When the Super Admin is set, Normal Users can only use fingerprint, password or card★ for verification; when the Super Admin is not yet set, Normal Users can operate all functions on the menu.

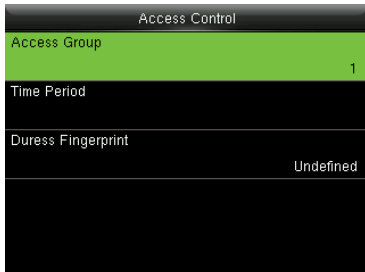
Password: 1 to 8 digits of password is accepted.

Remarks:

1. The device automatically allocates user ID for users in sequence, but user can set it manually as well.
2. The device supports user ID ranged from 1 to 9 digits.

4.2 Setting Access Control

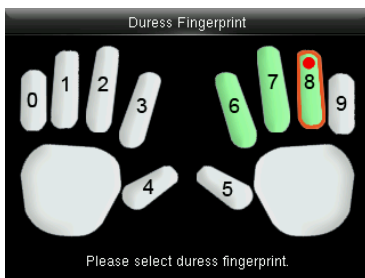
User access control option is to set open door access aimed at everybody, including access group setting, using time period, duress fingerprint management.



Access group: To allocate users to different access control groups for management. New users belong to Group 1 in default settings, who can be reallocated to other groups. A valid group number ranges from 1 to 99.

Time Period: Select time rules for the user. Time rules are set under the **Access Control** menu and a maximum of 50 time rules are supported. The effective door opening time period of the user is the sum of the selected time rules.

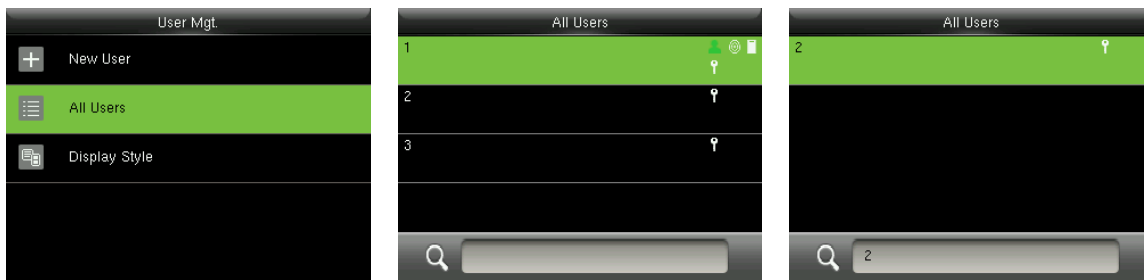
Duress Fingerprint: User can choose one or more registered fingerprint(s) as Duress Fingerprint. When that fingerprint is verified, duress alarm will be triggered.



Example: Among those registered fingerprints (6, 7, 8), choose the 8th fingerprint as the duress fingerprint.

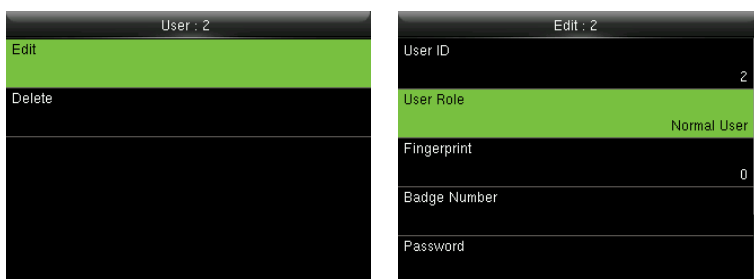
4.3 Searching User

Enter user ID on the **[All Users]** List to search for a user.



In the initial interface, press > **User Mgt.** > **All User** to enter **All User** interface. Input "User ID" in , the corresponding user will be shown. As shown in the above figure, search for the user with the user ID of "2".

4.4 Editing User

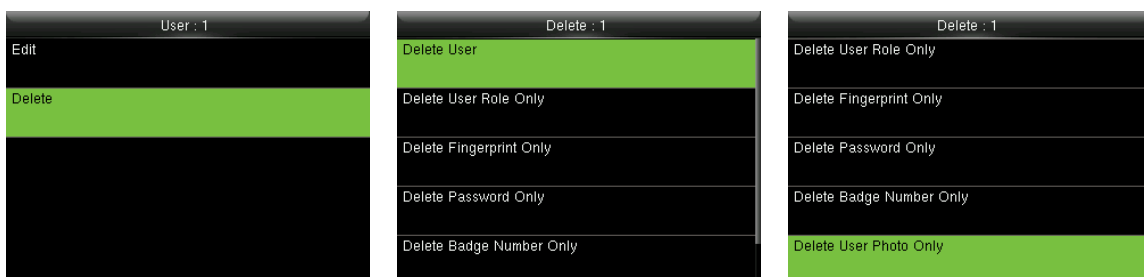


After a user is chosen through [4.3 Searching User](#), press and select **[Edit]** to enter user editing interface.

Or in the initial interface press > **User Mgt.** > **All User** > Search a user > Press > **Edit** to enter user editing interface.

The operation method of editing user is the same with that of adding user, but the user ID cannot be edited.

4.5 Deleting a User



After a user is chosen through [4.3 Searching User](#), press and select **[Delete]** to enter user deleting

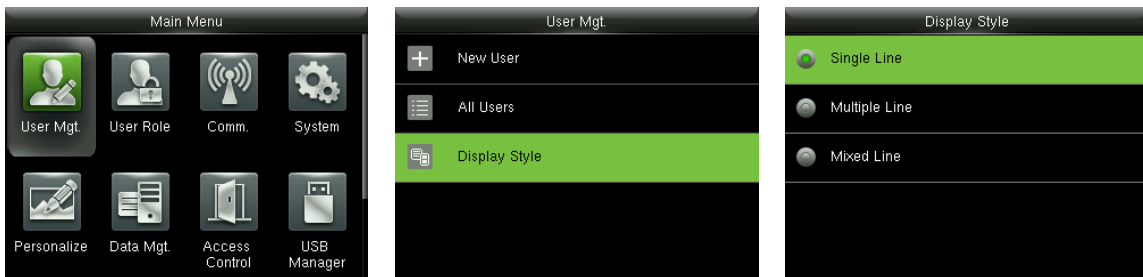
interface.

Or in the initial interface press  > **User Mgt.** > **All User** > Search a user > Press  > **Delete** to enter user deleting interface. Select user information to be deleted or delete the whole user.

 **Note:**

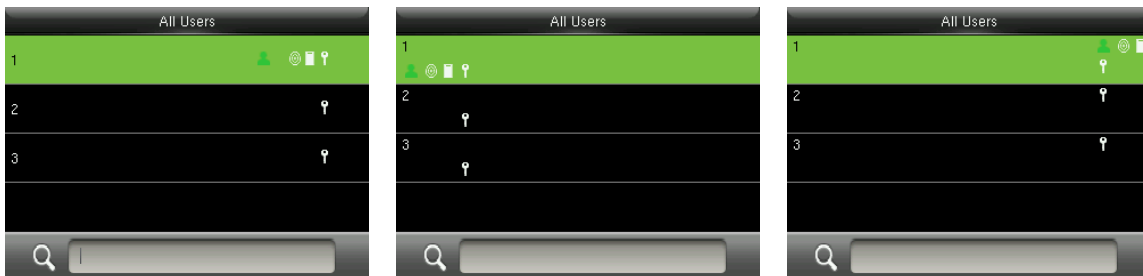
1. Only when the user has registered fingerprint, password, badge★ and user photo★, will the corresponding to-be-deleted item be shown.
2. Photo ID function and card function are optional, not all products are equipped.

4.6 User Display Style



In the initial interface, press  > **User Mgt.** > **Display Style** to enter **Display Style** setting interface.

Several Display Styles are show as below:



Single Line Style

Multiple Line

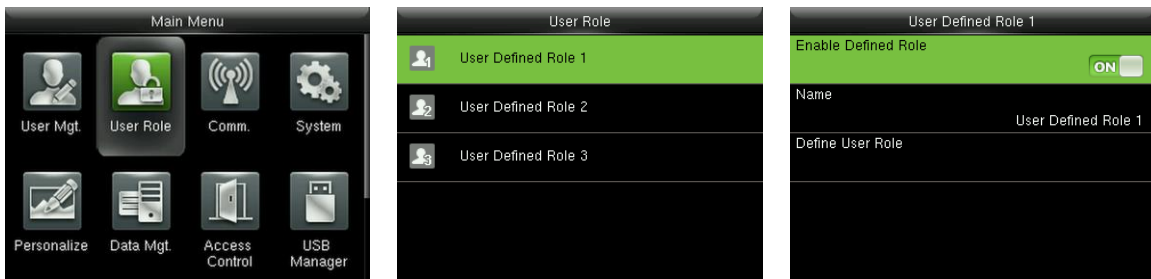
Mixed Line

5 User Role

Setting user rights of operating the menu (a maximum of 3 roles can be set). When user role is enabled, in **[User Mgt.] > [New User] > [User Role]**, you can allocate suitable user role to each user.

Role: Super user needs to allocate different rights to new users. To avoid setting rights for each user one by one, you can set user roles to categorize different permission levels in user management.

5.1 Enabling User Role



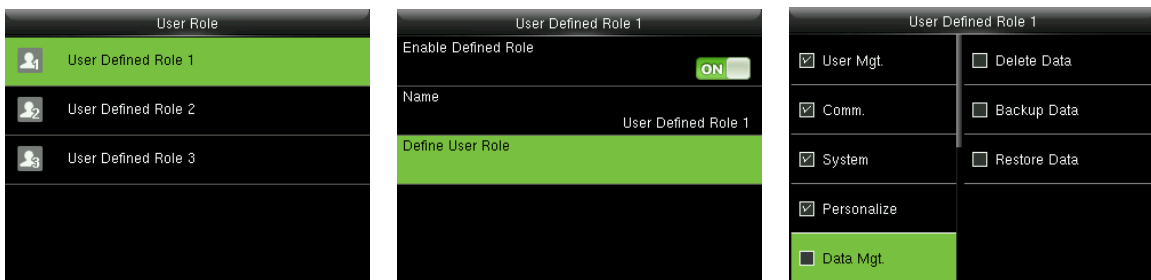
In the initial interface, press **⇒** > **User Role** > **User Defined Role 1 (2 / 3)** > **Enable Defined Role**, Press **⇒** to enable defined role.

After enable defined roles, you can check the enabled user roles in **[User Mgt.] > [New User] > [User Role]**.




Remarks: At least one registered Administrator is required to enable user role, or, the device will prompt "Please enroll super admin first".

5.2 Rights Allocation

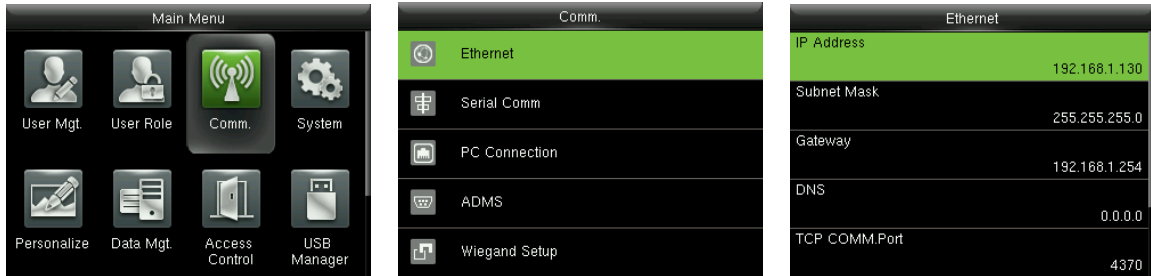


In the initial interface, press **⇒** > **User Role** > **User Defined Role 1 (2 / 3)** > **Define User Role** to enter **User Defined Role 1 (2 / 3)** rights allocating interface. Press **⇒** to select or cancel the operating right to

each menu for **User Defined Role 1 (2 /3)**. After selection, press  back to **User Defined Role 1 (2 /3)** editing interface.

6 Comm. Settings

6.1 Ethernet Settings



In the initial interface, press > **Comm.** > **Ethernet** to enter the **Ethernet** setting interface.

The parameters below are the factory default values, please adjust them according to the actual network situation.

IP Address: 192.168.1.201

Subnet Mask: 255.255.255.0

Gateway: 0.0.0.0

DNS: 0.0.0.0

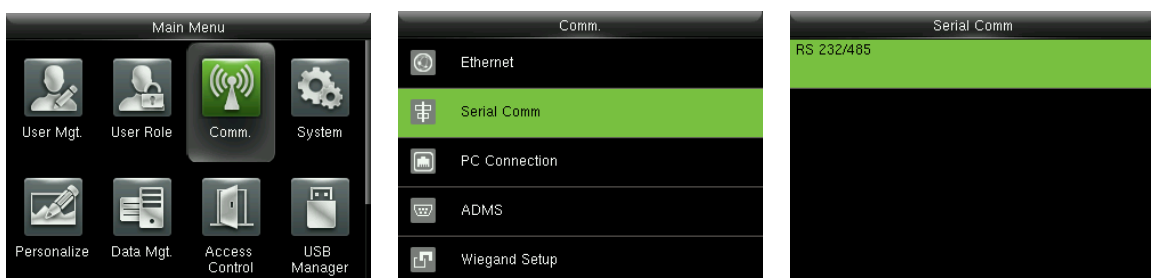
TCP COMM. Port: 4370

DHCP: Dynamic Host Configuration Protocol, which is to dynamically allocate IP addresses for clients via server. **If DHCP is enabled, IP cannot be set manually.**

Display in Status Bar: To set whether to display the network icon on the status bar.

6.2 Serial Comm. Settings★

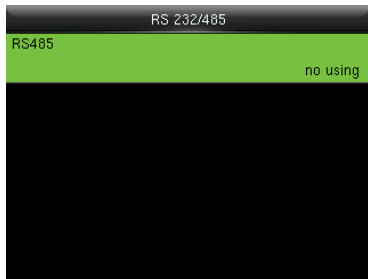
- **Turning On /Off RS485 Function**



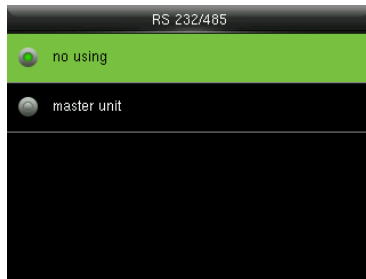
In the initial interface, press **→** to enter main menu, and select **Comm.**

Press **√** key to select **Serial Comm** and press **→** to enter

Select **RS232/485** and press **→** to enter



Select **RS485** and press **→** to enter



Press **√** key to select RS485 as the function of "master unit" or choose to disable RS485

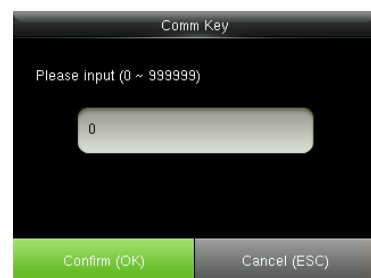
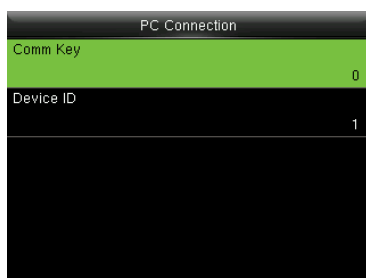
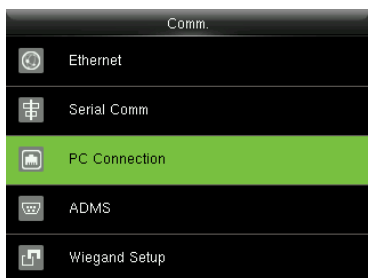
 **Remarks:**

When RS485 is used as the function of "master unit", the device will act as "master unit", and it can be connected to RS485 fingerprint reader.

6.3 PC Connection

- **Comm key Settings**

To improve security of data, **Comm Key** for communication between the device and PC needs to be set. If a **Comm Key** is set in the device, the correct connection password needs to be entered when the device is connected to the PC software, so that the device and software can communicate.

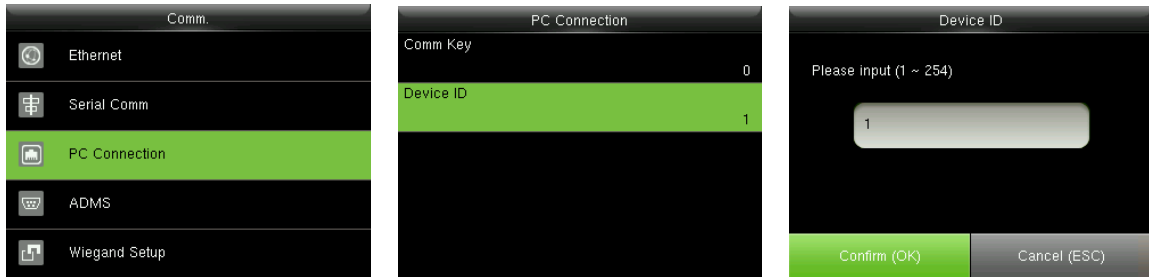


In the initial interface, press **→** > **Comm.** > **PC Connection** > **Comm Key** to enter the **Comm Key** setting interface.

Comm Key: The default password is 0 (no password). **Comm Key** can be 1~6 digits and ranges between 0~999999.

● Device ID Settings

If the communication method is RS232/RS485, inputting this device ID in the software communication interface is required.

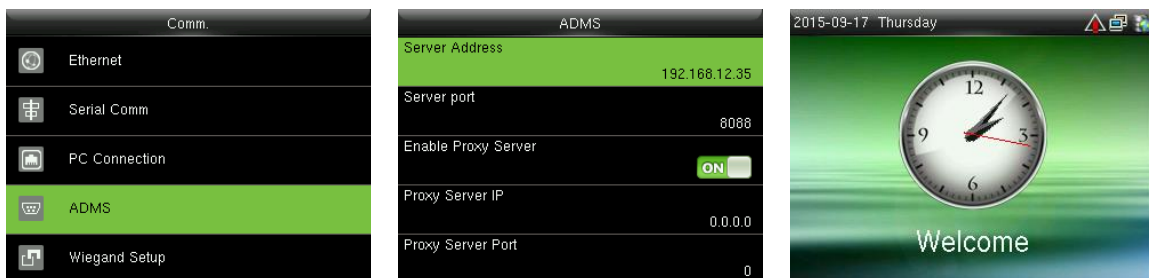


In the initial interface, press  > **Comm.** > **PC Connection** > **Device ID** to enter the **Device ID** setting interface.


Device ID: Identity number of the device, which ranges between 1~254.

6.4 ADMS

Settings used for connecting with ADMS server, such as IP address and port settings, and whether to enable proxy server etc.



In the initial interface, press  > **Comm.** > **ADMS** to enter the **ADMS** server setting interface.

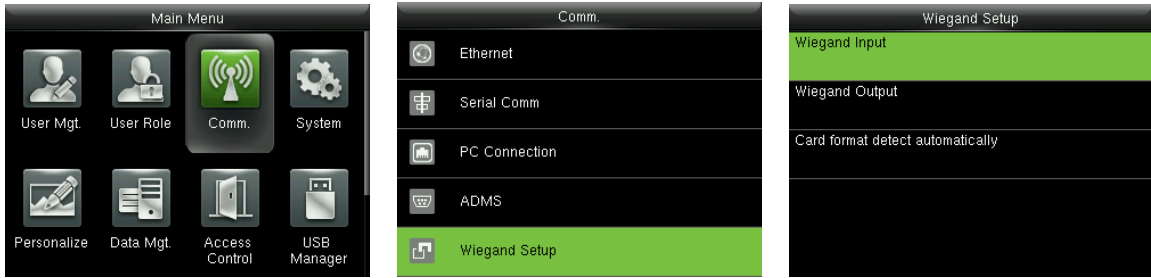
When the Webserver is connected successfully, the main interface will display the  logo.

Server Address: Enter IP address of the ADMS server (namely, the IP address of server where the software is installed).

Server Port: Enter Port number used by the ADMS server.

Enable Proxy Server: Method of enabling proxy. To enable proxy, please set the IP address and port number of the proxy server. Entering proxy IP and server address will be the same.

6.5 Wiegand Setup



In the initial interface, press > **Comm.** > **Wiegand Setup** to enter the **Wiegand Setup** setting interface.

6.5.1 Wiegand Input

Wiegand Input connector supports card reader, or connects the device as a master device to another device (slave device), forming a master/slave system.



Select "Wiegand Input" and Set parameters in "Wiegand Input" interface
press to enter

Wiegand Format: User can choose among the following built-in Wiegand formats: Wiegand 26, Wiegand 26a, Wiegand 34, Wiegand 34a, Wiegand 36, Wiegand 36a, Wiegand 37, Wiegand 37a and Wiegand 50.

Pulse Width (us): The width of pulse sent by Wiegand card reader. The default value is 100 microseconds, which can be adjusted within the range of 20 to 100 microseconds.

Pulse Interval (us): The default value is 1000 microseconds, which can be adjusted within the range of 200 to 20000 microseconds.


ID Type: Input content included in Wiegand input signal. **User ID** or **Badge Number** can be chosen.

Definitions of Wiegand Formats:

Wiegand Format	Definition
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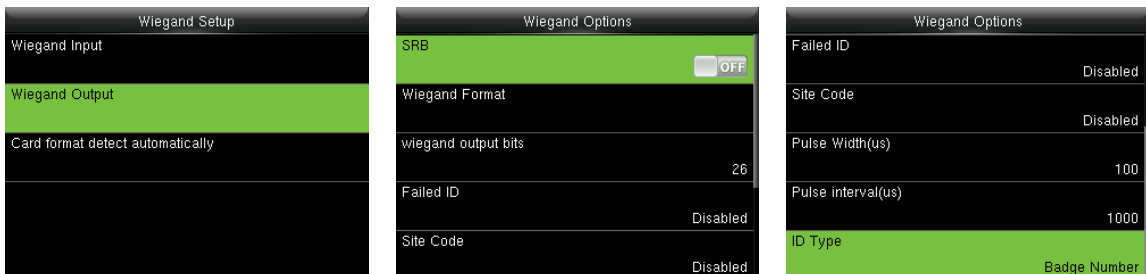
Wiegand26	<p>ECCCCCCCCCCCCCCCCCCCCCCCCCO</p> <p>Consists of 26 bits of binary code. The 1st bit is the even parity bit of the 2nd to 13th bits, while the 26th bit is the odd parity bit of the 14th to 25th bits. The 2nd to 25th bits are the card number.</p>
Wiegand26a	<p>ESSSSSSSSCCCCCCCCCCCCCCCCCO</p> <p>Consists of 26 bits of binary code. The 1st bit is the even parity bit of the 2nd to 13th bits, while the 26th bit is the odd parity bit of the 14th to 25th bits. The 2nd to 9th bits are the site code, while the 10th to 25th bits are the card number.</p>
Wiegand34	<p>ECCCCCCCCCCCCCCCCCCCCCCCCCCCCCO</p> <p>Consists of 34 bits of binary code. The 1st bit is the even parity bit of the 2nd to 17th bits, while the 34th bit is the odd parity bit of the 18th to 33rd bits. The 2nd to 25th bits are the card number.</p>
Wiegand34a	<p>ESSSSSSSSCCCCCCCCCCCCCCCCCCCCCO</p> <p>Consists of 34 bits of binary code. The 1st bit is the even parity bit of the 2nd to 17th bits, while the 34th bit is the odd parity bit of the 18th to 33rd bits. The 2nd to 9th bits are the site code, while the 10th to 25th bits are the card number.</p>
Wiegand36	<p>OFFFFFFFFFFFFFFFFFFCCCCCCCCCCCCCMME</p> <p>Consists of 36 bits of binary code. The 1st bit is the odd parity bit of the 2nd to 18th bits, while the 36th bit is the even parity bit of the 19th to 35th bits. The 2nd to 17th bits are the device code, the 18th to 33rd bits are the card number, and the 34th to 35th bits are the manufacturer code.</p>
Wiegand36a	<p>EFFFFFFFFFFFFFFFFFFFFFFFFCCCCCCCCCCCCCO</p> <p>Consists of 36 bits of binary code. The 1st bit is the even parity bit of the 2nd to 18th bits, while the 36th bit is the odd parity bit of the 19th to 35th bits. The 2nd to 19th bits are the device code, and the 20th to 35th bits are the card number.</p>
Wiegand37	<p>OMMMMSSSSSSSSSSSSSSCCCCCCCCCCCCCCCCCE</p>

	Consists of 37 bits of binary code. The 1 st bit is the odd parity bit of the 2 nd to 18 th bits, while the 37 th bit is the even parity bit of the 19 th to 36 th bits. The 2 nd to 4 th bits are the manufacturer code, the 5 th to 16 th bits are the site code, and the 21 st to 36 th bits are the card number.
Wiegand37a	EMMMFFFFFFFFSSSSSSCCCCCCCCCCCCCCCCCCCCO Consists of 37 bits of binary code. The 1 st bit is the even parity bit of the 2 nd to 18 th bits, while the 37 th bit is the odd parity bit of the 19 th to 35 th bits. The 2 nd to 4 th bits are the manufacturer code, 5 th to 14 th bits are the device code, 15 th to 20 th bits are the site code, and the 21 st to 36 th bits are the card number.
Wiegand50	ESSSSSSSSSSSSSSSSSSSSCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCO Consists of 50 bits of binary code. The 1 st bit is the even parity bit of the 2 nd to 25 th bits, while the 50 th bit is the odd parity bit of the 26 th to 49 th bits. The 2 nd to 17 th bits are the site code, and 18 th to 49 th bits are the card number.

 **Note:** **C** denotes card number, **E** denotes even parity bit, **O** denotes odd parity bit, **F** denotes facility code, **M** denotes manufacturer code, **P** denotes parity position, and **S** denotes site code.

6.5.2 Wiegand Output

Wiegand Output connector supports SRB, or connects the device as a slave device to another device (master device), forming a master/slave system.



Select "Wiegand Output" and Set parameters in "Wiegand Output" interface
press  to enter

SRB: Select **[ON]** to turn the SRB function on, while choosing **[OFF]** can disable the function.

Wiegand Format: User can choose among the following built-in Wiegand formats: Wiegand 26, Wiegand 26a, Wiegand 34, Wiegand 34a, Wiegand 36, Wiegand 36a, Wiegand 37, Wiegand 37a and Wiegand 50. Multiple selections are available, but the actual **Wiegand format** will depend on the option in **[Wiegand output bits]**.

For Example: If the 26-bit Wiegand26, 34-bit Wiegand34a, 36-bit Wiegand36, 37-bit Wiegand37a and 50-bit Wiegand50 are chosen in **[Wiegand Format]**, but 36 bits is selected in **[Wiegand output bits]**, then the actual Wiegand format for use will be 36-bit Wiegand36.

Wiegand output bits: Number of bits of Wiegand data. After choosing **[Wiegand output bits]**, the device will use the set number of bits to find the suitable Wiegand format in **[Wiegand Format]**.

For Example: If the 26-bit Wiegand26, 34-bit Wiegand34a, 36-bit Wiegand36, 37-bit Wiegand37a and 50-bit Wiegand50 are chosen in **[Wiegand Format]**, but 36 bits is selected in **[Wiegand output bits]**, then the actual Wiegand format for use will be 36-bit Wiegand36.

Failed ID: It is defined as the output value of failed user verification. The output format depends on the **[Wiegand Format]** setting. The default value ranges from 0 to 65535.

Site Code: It is similar to device ID except that it can be set manually and repeatable with different devices. The default value ranges from 0 to 256.

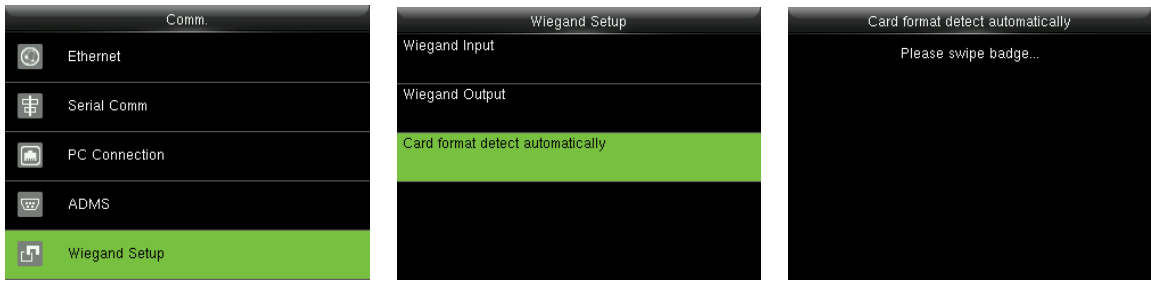
Pulse Width (us): The width of pulse sent by Wiegand card reader. The default value is 100 microseconds, which can be adjusted within the range of 20 to 100 microseconds.

Pulse Interval (us): The default value is 1000 microseconds, which can be adjusted within the range of 200 to 20000 microseconds.

ID Type: Output content after successful verification. **User ID** or **Badge Number** can be chosen.

6.5.3 Card Format Detect Automatically

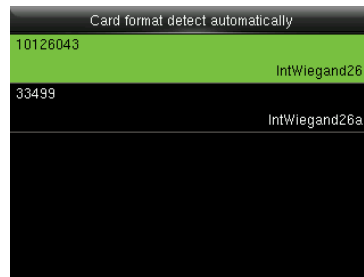
[Card Format Detect Automatically] aims at assisting user with quickly detecting the card type and its corresponding format. Various card formats are preset in the device. After card swiping, the system will detect it as different card numbers according to every format; user only requires to choose the item equivalent to the actual card number, and set the format as the Wiegand format for the device. This function is also applicable to card reading function and auxiliary Wiegand reader.



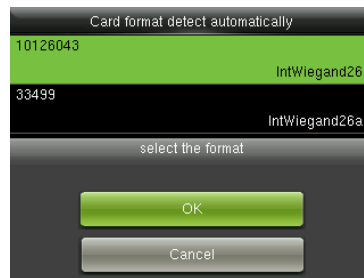
In the initial interface, press > **Comm.** > **Wiegand Setup** > **Card format detect automatically** to enter the **Card format detect automatically** interface.

Operating Procedure:

1. After entering the [**Card Format Detect Automatically**] interface of an ID device, swipe the ID card above the card reader (on the local device or auxiliary card reader), the interface will show the automatically detected Wiegand formats and the analyzed card numbers.



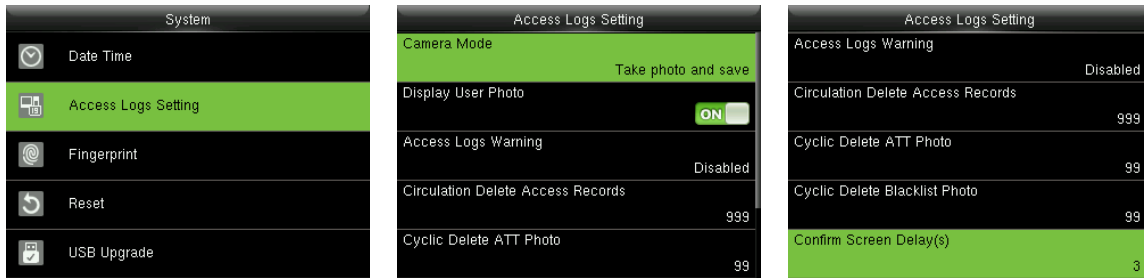
2. Choose the item corresponding to the actual card number as the device's [**Wiegand format**], which is the Wiegand format for reading that type of card.



Remarks: In the [**Card format detect automatically**] interface of an IC device, the device cannot detect the card number or Wiegand format only by swiping an IC card. For detecting the Wiegand format of an IC card, it is needed to connect an IC card reader with the device and swipe an IC card above the auxiliary card reader, so that the device will show the card number and the Wiegand format.

7 System Settings

7.1 Access Logs Settings



In the initial interface, press  > **System** > **Access Logs Setting** to enter **Access Logs Setting** interface.

Camera Mode: To set whether to take and save photos in verification; applicable to all users. The following 5 modes are included:

1. **No Photo:** No photo is taken in user verification.
2. **Take photo, no save:** Photo is taken but not saved in verification.
3. **Take photo and save:** Photo is taken and saved in verification.
4. **Save on successful verification:** Photo is taken and saved in successful verification.
5. **Save on failed verification:** Photo is taken and saved in failed verification.

Display User Photo★: To set user photo to be displayed when a user passes verification. Turn it **[ON]** to display user photo and **[OFF]** to disable it (only products possessing Photo ID function display this optional).

Access Logs Warning: When the residual access record capacity is smaller than the preset value, the device automatically generates a message indicating residual record capacity. You can set it to **Disabled** or set to a value ranging from 1 to 9999.

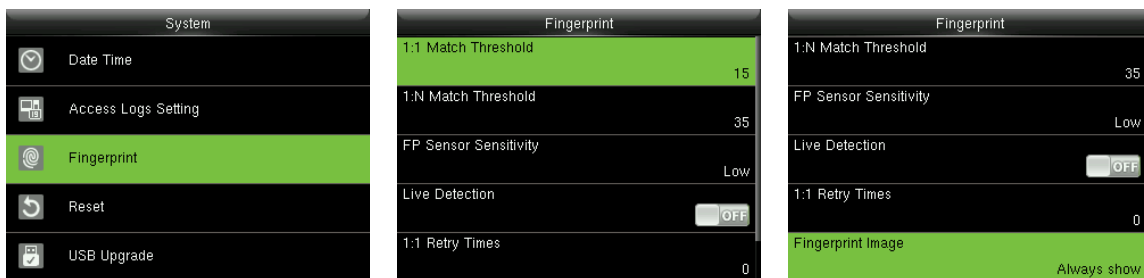
Circulation Delete Access Records: Set the number of log entries that can be deleted at a time when existing records reach the allowed maximum log capacity. The default value is **Disabled**. You can set it to a value ranging from 1 to 999.

Cyclic Delete ATT Photo: The number of attendance photos allowed to be deleted in one time when the maximum storage is attained. It can be disabled or set to a value ranged from 1 to 99.

Cyclic Delete Blacklist Photo: The number of blacklist photos allowed to be deleted in one time when the maximum storage is attained. It can be disabled or set to a value ranged from 1 to 99.

Confirm Screen Delay(s): Set the duration to display messages of verification results. The valid value range is 1-9 seconds.

7.2 Fingerprint Parameters



In the initial interface, press > **System** > **Fingerprint** to enter the **Fingerprint** setting interface.

1:1 Match Threshold: Under 1:1 Verification Method, only when the similarity between the verifying fingerprint and the user's registered fingerprint is greater than this value can the verification succeed.

1:N Match Threshold: Under 1:N Verification Method, only when the similarity between the verifying fingerprint and all registered fingerprints is greater than this value can the verification succeed.

Recommended Match Threshold:

FRR	FAR	Match Threshold	
		1:N	1:1
High	Low	45	25
Medium	Medium	35	15
Low	High	25	10

FP Sensor Sensitivity: To set the sensibility of fingerprint collection. It is recommended to use the default level "**Medium**". When the environment is dry, resulting in slow fingerprint detection, you can set the level to "**High**" to raise the sensibility; when the environment is humid, making it hard to identify the fingerprint, you can set the level to "**Low**".

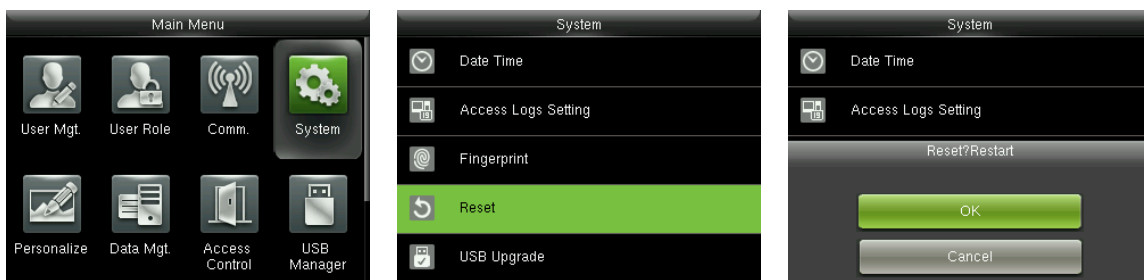
Live Detection: To set whether to detect the false fingerprint. Enable [**Live Detection**], the device will detect the false fingerprint during registration and verification, so that it cannot be registered or verified successfully.

1:1 Retry Times: In 1:1 Verification or Password Verification, users might forget the registered fingerprint or password, or press the finger improperly. To reduce the process of re-entering user ID, retry is allowed; the number of retry can be within 1~9.

Fingerprint Image: To set whether to display the fingerprint image on the screen in registration or verification. Four choices are available: Show for enroll, Show for match, Always show, None.

7.3 Reset to Factory Settings

Reset data such as communication settings and system settings to factory settings.




In the initial interface, press  > **System** > **Reset** > **OK** to finish the reset setting.

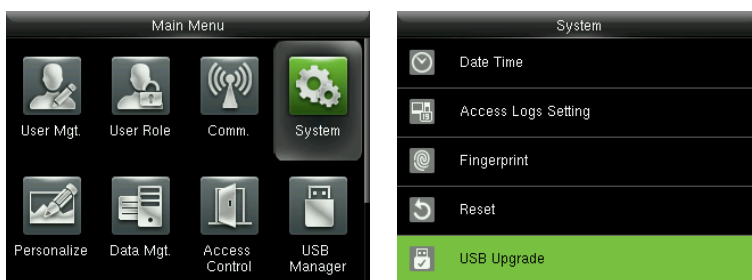
Reset parameters include Access Control Options, Anti-passback Setup, communication setting (namely, the setting of Ethernet, Serial Comm., PC Connection and Wiegand Setup), Personalize (such as Voice Prompt, Keyboard Prompt, Volume and Idle Time To Sleep) etc.

Parameters	Factory Defaults
Access Control Options	Door Lock Delay: 5 seconds Door Sensor Delay: 10 seconds Door Sensor Type: Normal Open (NO) Verification Mode: Password / Fingerprint / Badge Door available time period: 1 NO Time Period : None Use as master: In Aux output / Lock open time: 255 seconds Aux output type setting: trigger door open Speaker Alarm: OFF
Anti-passback Direction	No Anti-passback

Ethernet	IP Address: 192.168.1.201 Subnet Mask: 255.255.255.0 Gateway: 0.0.0.0
PC Connection	Comm Key: 0 Device ID: 1
Wiegand Setup	Wiegand Input / Output ID Type: User ID Pulse Width: 100 us Pulse interval: 1000 us
Idle Time To Slide Show	30 seconds
Idle Time To Sleep	30 minutes
Menu Screen Timeout	60 seconds
Keyboard Prompt	ON
Voice Prompt	ON

 **Remarks:** When resetting to factory settings, the date and time will not be affected. For example, if the device date and time are set to 18:30 on January 1, 2020, the date and time will remain unchanged after resetting to factory settings.

7.4 USB Upgrade



Insert the U disk with upgrade file into the device's USB port, and in the initial interface, press  >

System > USB Upgrade to complete firmware upgrade operation.

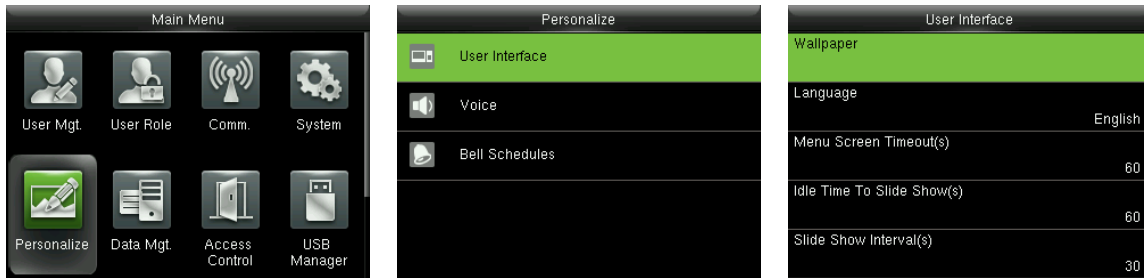


If upgrade file is needed, please contact out technical support.

Firmware upgrade is not recommended under normal **circumstances**.

8 Personalize Settings

8.1 User Interface Settings



In the initial interface, press > **Personalize** > **User Interface** to set **User Interface**.

Wallpaper: Select the wallpaper of main screen as required, you can find wallpapers of various styles in the device.

Language: Select the language of device as required.

Menu Screen Timeout (s): When there is no operation in the menu interface and the time exceeds the set value, the device will automatically exit to the initial interface. You can disable it or set the value to 60~99999 seconds.

Remarks: If **[Disabled]** is chosen, the system will not exit the menu interface even when there is no operation. **Disabling this function is not recommended due to great power used and insecurity.**

Idle Time to Slide Show (s): When there is no operation in the initial interface and the time exceeds the set value, a slide show will be shown. It can be disabled (set to **"None"**) or set to 3~999 seconds.

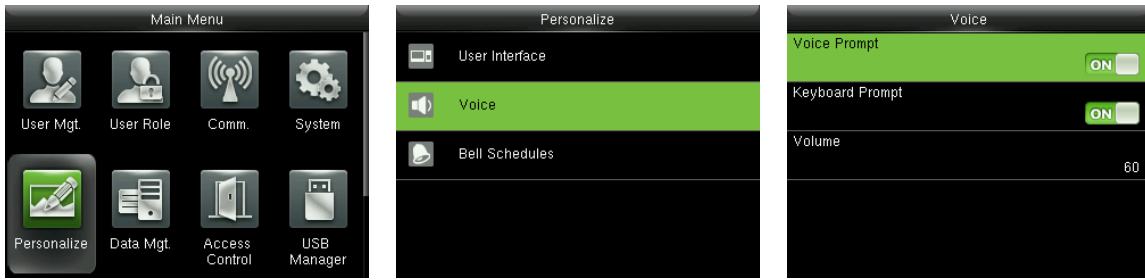
Slide Show Interval (s): This refers to the interval between displaying different slide show pictures. It can be disabled or set to 3~999 s.

Idle Time to Sleep (m): When there is no operation in the device and the set Sleep Time is attained, the device will enter standby mode. Press any key or finger to cancel standby mode. You can disable this function, or set the value to 1~999 minutes. If this function is turned to **[Disabled]**, the device will not enter standby mode.

Remarks: Disabling this function is not recommended due to great power used.

Main Screen Style: Choosing the position and ways of the clock and status key.

8.2 Voice Settings



In the initial interface, press **Personalize** > **Voice** to enter the **Voice** settings interface.

Voice Prompt: Select whether to enable voice prompts during operating. The default value is **[ON]**, indicating that voice prompt is enabled. You may press to switch between **[ON]** and **[OFF]**. The icon **[OFF]** indicates that voice prompt is disabled.

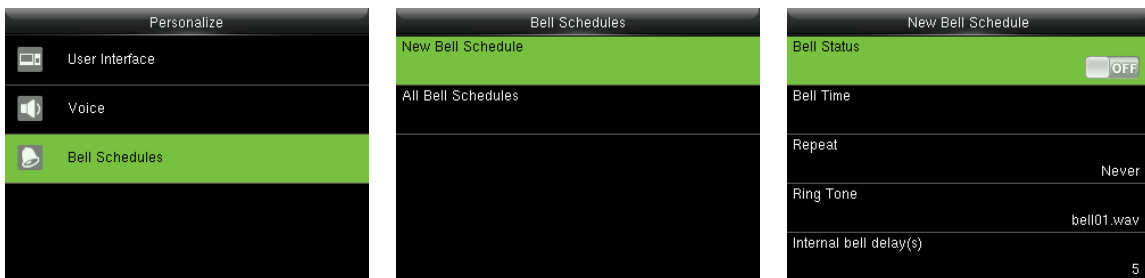
Keyboard Prompt: Select whether to enable voice while touch the keyboard. The default value is **[ON]**, indicating that keyboard prompt is enabled. You may press to switch between **[ON]** and **[OFF]**. The icon **[OFF]** indicating that keyboard prompt is disabled.

Volume: Set the prompt volume of device. The default value is 70. Press > key to increase the volume, press < key to decrease the volume.

8.3 Bell Settings

Many companies choose to use bell to signify on-duty and off-duty time. When reaching the scheduled time for bell, the device will play the selected ringtone automatically until the ringing duration is passed.

8.3.1 Adding New Bell



In the initial interface, press **Personalize** > **Bell Schedules** > **New Bell Schedule** to enter the **New Bell Schedule** adding interface.

Bell Status: [ON] is to enable the bell, while [OFF] is to disable it.

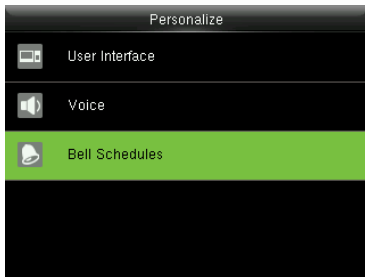
Bell Time: The bell rings automatically when reaching the specified time.

Repeat: To set whether to repeat the bell from Monday to Sunday.

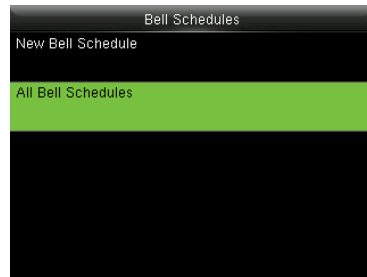
Ring Tone: Ringtone played for bell.

Interval bell delay (s): To set the ringing length. The value ranges from 1 to 999 seconds.

8.3.2 Editing a Bell



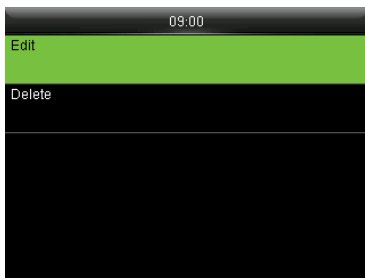
Press \checkmark to select "Bell Schedules" and press \rightarrow to enter



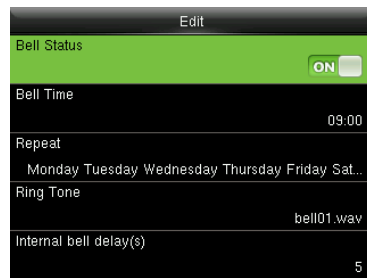
Press \checkmark to select "All Bell Schedules" and press \rightarrow to enter



Select a bell to be edited and press \rightarrow to enter

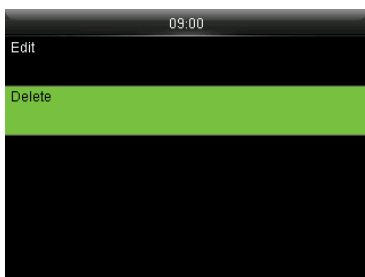


Select "Edit" and press \rightarrow

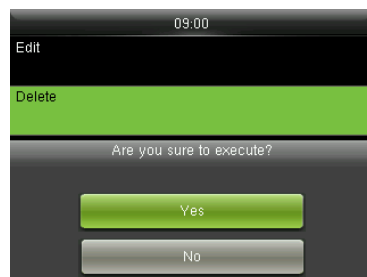


Modify the bell parameter

8.3.3 Deleting a Bell



Press \checkmark to select "Delete" and press \rightarrow to enter

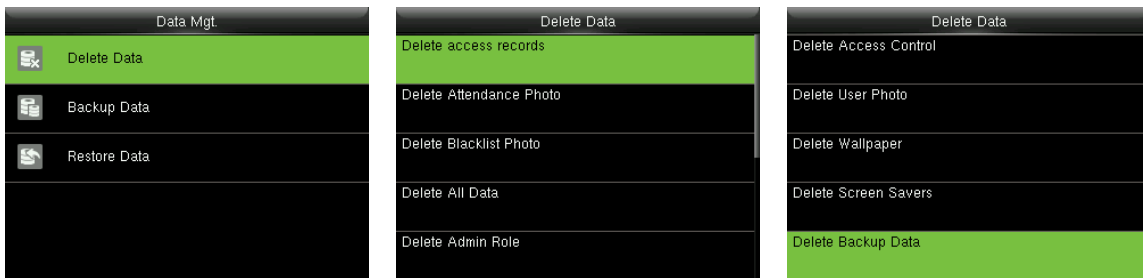


Press \wedge to select "Yes" and press \rightarrow to delete the bell

9 Data Mgt.

9.1 Deleting Data

To manage data in the device, which includes delete access records, delete all data, delete admin role and delete screen savers etc.




In the initial interface, press  > **Data Mgt.** > **Delete Data** to enter the **Delete Data** settings interface.

Delete access records: To delete all access records saved in the device or delete access records in specified time range.


Delete Attendance Photo: To delete all attendance photos saved in the device or delete attendance photos in specified time range.

Remarks:

1. Only if [**Camera Mode**] is selected as “Take photo and save” or “Save on successful verification” will attendance photos be saved in the device after successful verification.
2. In the initial interface, press  > **System** > **Access Logs Setting** > **Camera Mode** to select it as “Take photo and save” or “Save on successful verification”.

Delete Blacklist Photo: To delete all blacklist photos saved in the device or delete blacklist photos in specified time range, which means the photos taken after failed verifications.

Remarks:

1. Only if [**Camera Mode**] is selected as “Take photo and save” or “Save on failed verification” will blacklist photos be saved in the device after failed verification.
2. In the initial interface, press  > **System** > **Access Logs Setting** > **Camera Mode** to select it as “Take photo and save” or “Save on failed verification”.

Delete All Data: To delete all user information, fingerprints and access records etc.

Delete Admin Role: To make all Administrators become Normal Users.

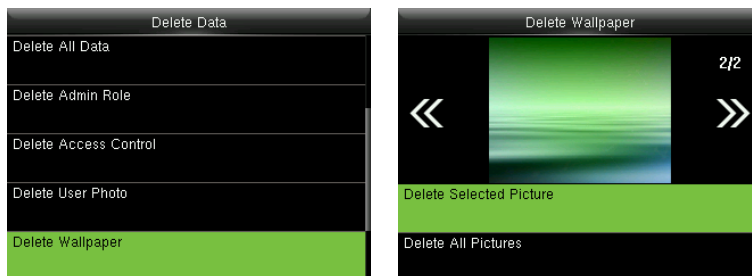
Delete Access Control: To delete all access data.





Delete User Photo★: To delete all user photos in the device (only products possessing Photo ID function display this optional). For details of uploading user photo, please refer to [16.3 Image Uploading Rule.](#))

Delete Wallpaper: To delete selected or all wallpapers in the device.

Operating Procedure:

1. Select “Delete Wallpaper” and press  to enter.



2. Press  or  to switch displayed wallpaper, select “Delete Selected Picture” and press  to delete the selected picture, or select “Delete All Pictures” and press  to delete all pictures.

Delete Screen Savers: To delete selected or all screen savers in the device. (For details of uploading screen savers, please refer to [16.3 Image Uploading Rule.](#))

Delete Backup Data: To delete all backup data.

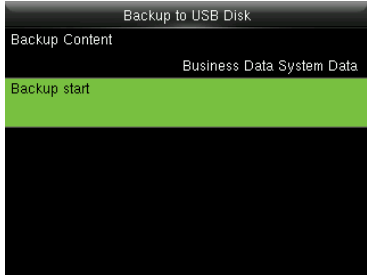
9.2 Data Backup

To backup the business data, or configuration data to the device or U disk.

Backup to USB Disk (Before backing up data to a USB disk, please insert a USB disk into the USB port of the device):

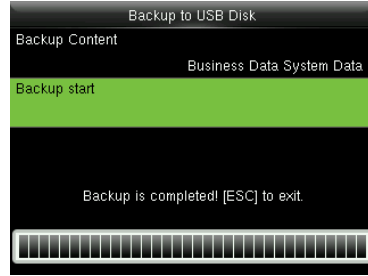


Press **√** to select "Backup Data" and press **→** to enter



Press **√** to select "Backup start" and press **→** to start

Press **√** to select "Backup to USB Disk" and press **→**



After backup, press **→** to exit

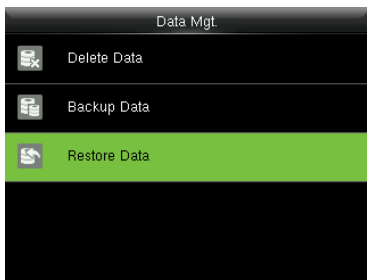
Select "Backup Content", press **→** to enter and tick backup contents

 **Remarks:** The operations of **Backup to Device** are the same as that of **Backup to USB Disk**.

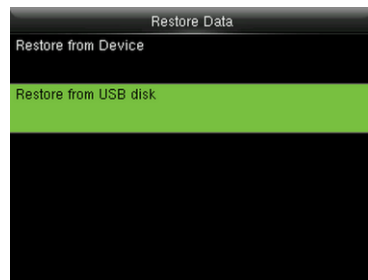
9.3 Data Restoration

To restore the data in the device or U disk to the device.

Restore from USB disk (Before restoring data from a USB disk, insert the USB disk carrying backup data into the USB port of the device):



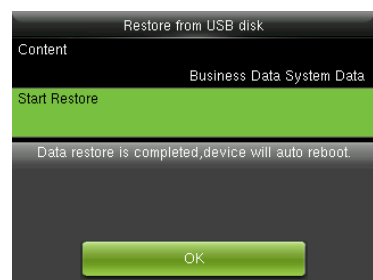
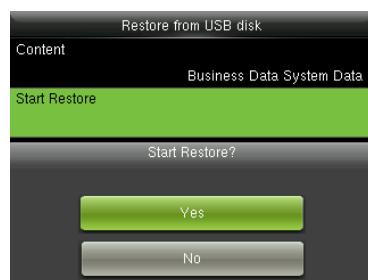
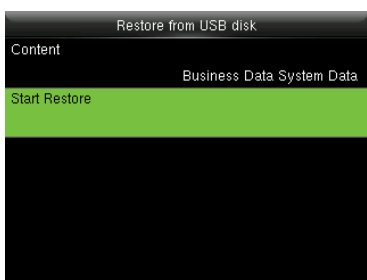
Press **√** to select "Restore Data" and press **→**



Press **√** to select "Restore from USB disk" and press **→**



Select "Content", press **→** to enter and tick contents to be restored

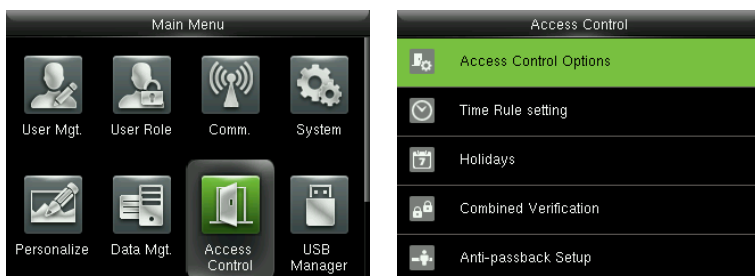


Press  to select "Start Restore" and press  to start Press  to select "Yes" and press  to confirm After restoration, press  to restart device

 **Remarks:** The operations of **Restore from Device** are the same as that of **Restore from USB Disk**.

10 Access Control

Access Control option is used to set the Time Rule, Holidays, Combined Verification etc., the related parameters for the device to control the lock and other devices.



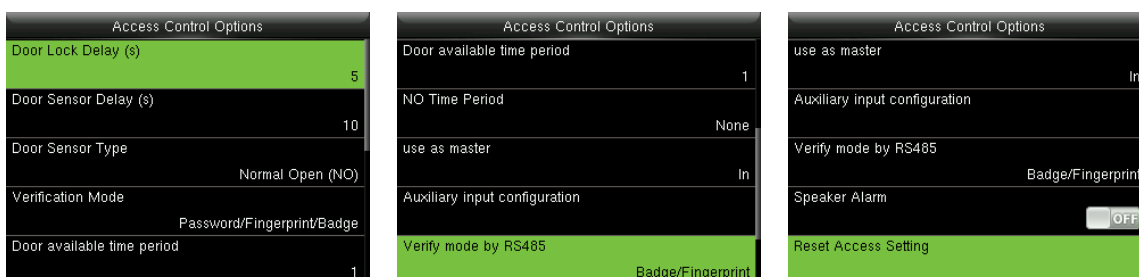
In the initial interface, press > **Access Control** to enter **Access Control** setting interface.

To gain access, the registered user must meet the following conditions:

1. User's access time falls within either user's personal time zone or group time zone.
2. User's group must be in the access combo (when there are other groups in the same access combo, verification of members of those groups are also required to unlock the door).

In default settings, new users are allocated into the first access group with the default group time rule [1] and access combo as "1", and set in unlocking state.

10.1 Access Control Options Settings



In the initial interface, press > **Access Control** > **Access Control Options** to enter the **Access Control Options** setting interface.

Door Lock Delay (s): The period of time of unlocking (from door opening to closing automatically) after the electronic lock receives an open signal sent from the device (value ranges from 1 to 10 seconds).

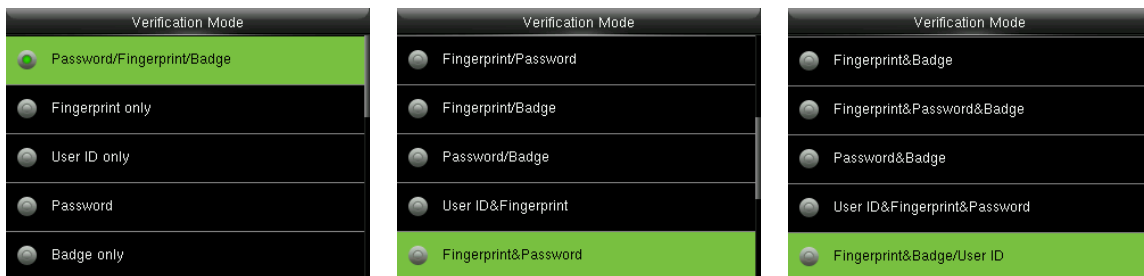
Door Sensor Delay (s): When the door is opened, the door sensor will be checked after a time period; if

the state of the door sensor is inconsistent with that of the door sensor mode, alarm will be triggered.

The time period is the **Door Sensor Delay** (value ranges from 1 to 255 seconds).

Door Sensor Type: It includes **None**, **Normal Open (NO)** and **Normal Close (NC)**. **None** means door sensor is not in use; **Normal Open** means the door is opened when electricity is on; **Normal Close** means the door is closed when electricity is on.

Verification Mode: Select verification mode to open door, including password / fingerprint / badge, fingerprint only, user ID only, password, badge only, fingerprint / password, fingerprint / badge, password / badge, user ID & fingerprint, fingerprint & password, fingerprint & badge, fingerprint & password & badge, password & badge, user ID & fingerprint & password, fingerprint & badge & user ID.



Remarks:

1. "/" means "or". "&" means "and".
2. In a combined verification mode, the corresponding verification information must be registered first. For example: When User A registers **fingerprint** only, and the **[Verification Mode]** is set as "**Password & Badge**", User A will not pass verification.

Door Available Time Period: Set periods to open the door for users.

NO Time Period: To set time period for Normally Open, so that the door is always unlocked during this period.

Use as master: While configuring the master and slave devices, you may set the state of the master as **Out** or **In**.

Out: A record of verification on the master device is a check-out record.

In: A record of verification on the master device is a check-in record.

Auxiliary Input Configuration: To set the **Aux output/lock open time** and **Aux Output type** for the device with auxiliary connector. **Aux Output type** includes **None**, **trigger door open**, **trigger Alarm**,

and **trigger Door open and Alarm.**

Verify Mode by RS485★: To turn on RS485 reader function; it is the verification method used by the device when it is the master/slave device.

Speaker Alarm: When the **[Speaker Alarm]** is enabled, the speaker will raise an alarm when the device is being dismantled.

Reset Access Setting: To reset parameters of door lock delay, door sensor delay, door sensor type, verification mode, door available time period, NO time period, auxiliary input configuration, speaker alarm, anti-passback direction,. However, the content of the Access Data deletion in **[Data Mgt.]** will not be affected.

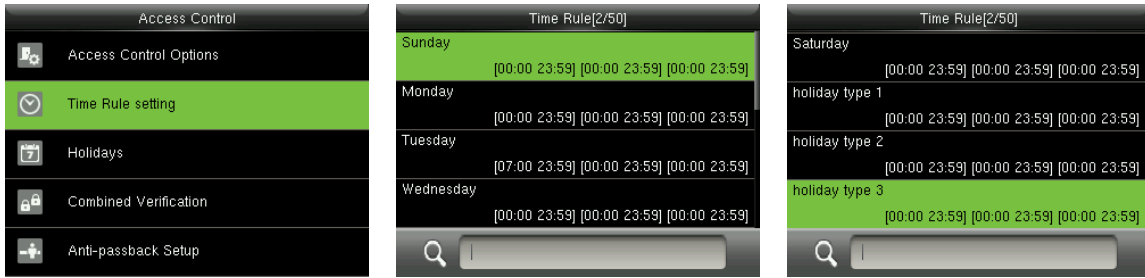
Access Parameters	Factory Default
Door Lock Delay	5 s
Door Sensor Delay	10 s
Door Sensor Type	Normal Open (NO)
Verification Mode	Password/Fingerprint/Badge
Door Available Time Period	1
NO Time Period	None
Aux output/Lock open time	255 s
Aux output type setting	Trigger door open
Speaker Alarm	Off
Anti-Passback Direction	No anti-passback

10.2 Time Rule Settings

Time Rule is the minimum time unit of access control settings; at most 50 **Time Rules** can be set for the system. Each **Time Rule** consists of 7 time schedules (a week) and 3 holiday time schedules, and each time schedule is the valid time within 24 hrs.

You may set a maximum of 3 time periods for every time schedule. The relationship among these time periods is "or". When the verification time falls in any one of these time periods, the verification is valid.

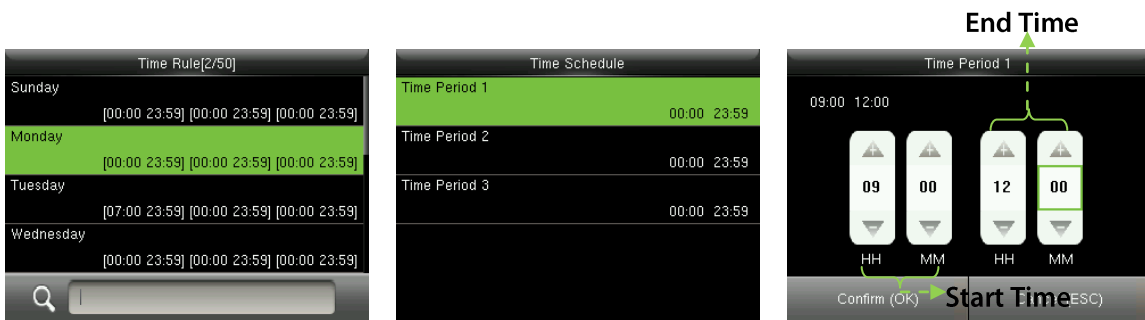
The time period format is HH:MM-HH:MM in the 24-hour system with precision to minute.



In the initial interface, press **→** > **Access Control** > **Time Rule Setting** to enter the **Time Rule Setting** interface. The default **Time Rule** No. is 1 (whole-day valid), which can be edited.

● **Editing a Time Rule**

A super administrator may edit time rules as needed. The detailed operation is as follows:



Input time rule number (such as “2”), the time rule (2) will be located automatically, select a time schedule (such as “Monday”) and press **→**

Select “Time Period 1/2/3” and press **→** to enter time period setting interface

Set “Start Time” and “End Time” as required, after setting, press **→** to save and exit

Prompt: You can set the “Start Time” and “End Time” by press **^**/**√** or input digital directly, press **</>** to switch editing box.

You can set other time schedules as required after setting time schedule for Monday, and then press **→** to eixt.

Notes:

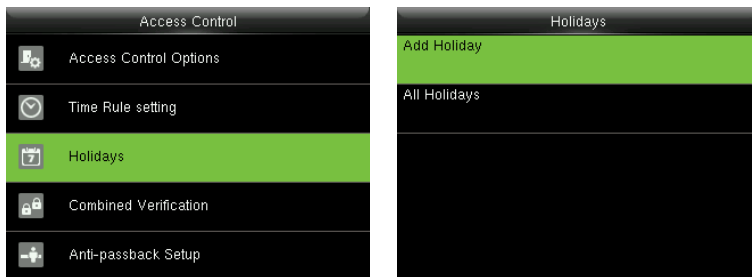
(1) When the end time is earlier than the start time (for example, 23:57-23:56), this means closing all day long. When the end time is later than the start time (for example, 00:00-23:59), this means that this time period is valid.

(2) **Valid Time Period:** 00:00-23:59 (Whole-day valid) or when the end time is later than the start time (for example, 08:00-23:59).

(3) By default, time rule 01 indicates full-day opening (00:00-23:59).

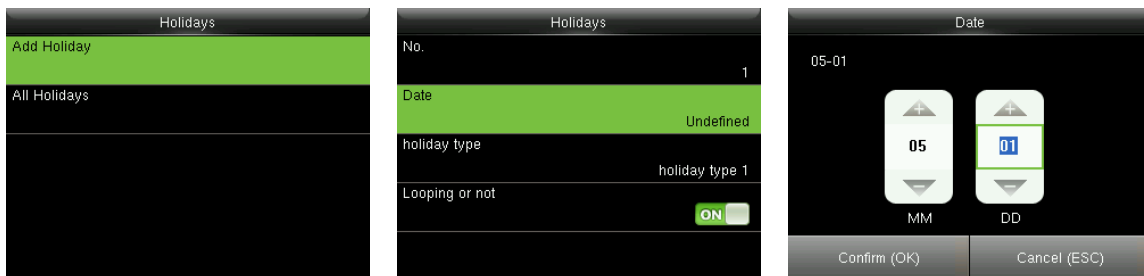
10.3 Holidays Settings

Add access control holidays for the device and set time periods on holidays as needed. The device controls the access control on holidays according to the holiday settings.



In the initial interface, press \Rightarrow > **Access Control** > **Holidays** to enter **Holidays** setting interface.

10.3.1 Adding Holiday



Select "Add Holiday" and press \Rightarrow to enter

Select "Date" and press \Rightarrow to enter

Set date for the added holiday, press \Rightarrow to save and exit

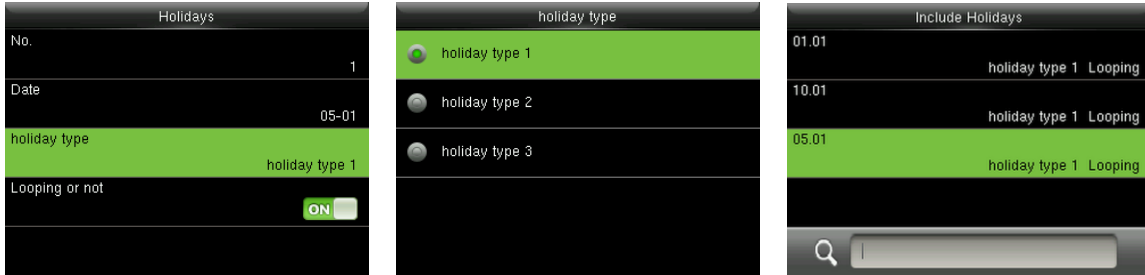
The holiday parameters are set as follows:

No.: The device automatically assigns a number to a holiday. You can also select [**No.**] and press \Rightarrow to enter the **No.** interface. Enter a holiday No. as needed and press \Rightarrow to save the settings and return to the **Holidays** interface.

 **Note:** A holiday No. ranges from 1 to 24.

Date: Set the date of a holiday. Press \wedge/\vee or input digital directly to set the date, press \langle/\rangle to switch editing box. Then, press \Rightarrow to save the settings and return to the **Holidays** interface.

Holiday Type: Select access time schedule for holiday. Time period for holiday type 1/2/3 can be edited in time rule. For details about editing methods, please refer to [10.2 Time Rule Settings](#).

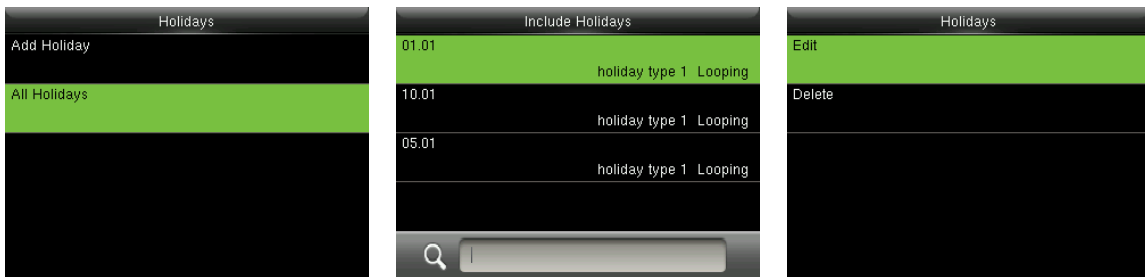


Looping or not: The default value of Looping or not is **[ON]**. You can press \Rightarrow to switch between **[ON]** and **[OFF]**.

For fixed holidays every year, for example, the New Year's Day is January 1, Looping or not can be set to **[ON]** for them. For unfixed holidays every year, for example, the Mother's Day is the second Sunday of May, the specific dates are uncertain and Looping or not can be set to **[OFF]** for them.

For example, when the date of a holiday is set to January 1, 2010 and holiday type is set to holiday type 1, the access control on January 1 is conducted according to the time period settings of holiday type 1 rather than the time period settings of Friday.

10.3.2 All Holidays



Press \vee to select "All Holidays" and press \Rightarrow to enter

Select a holiday and press \Rightarrow to enter

Edit or delete the holiday





Remarks: The methods of editing or deleting a holiday are the same as those of editing or deleting a user and are not described here. For details, see [4.4 Editing User](#) and [4.5 Deleting a User](#).

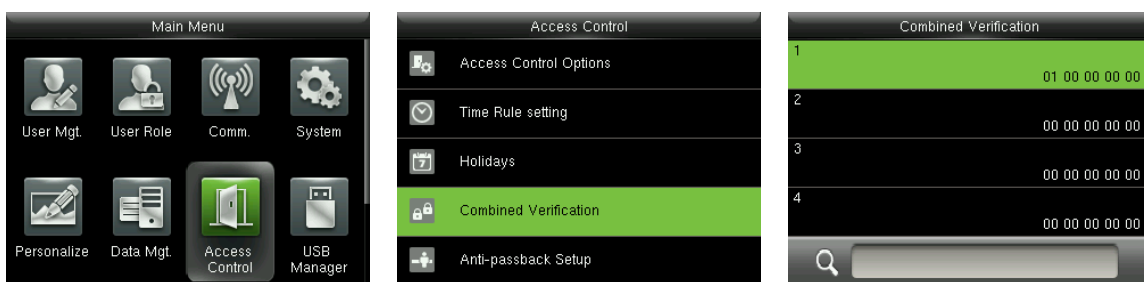
10.4 Combined Verification Settings

Combine two or more access groups to achieve multi-verification and improve security.

In combined verification, the range of a user number is: $0 \leq N \leq 5$; the users can all belong to a single group, or belong to 5 different groups at most.

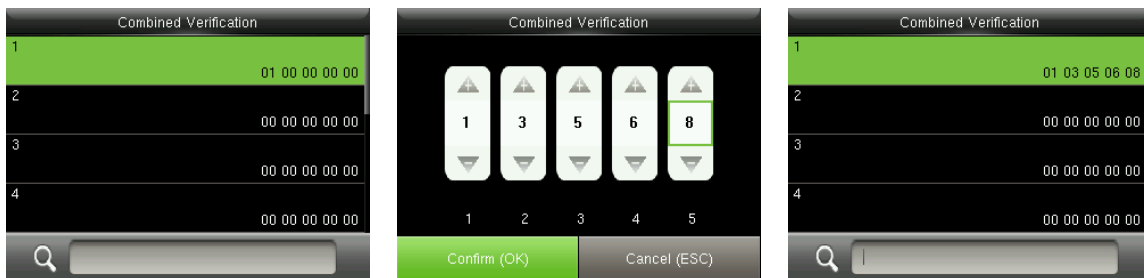
 **Remarks:** Access groups are set when adding user (in the initial interface, press  > **User Mgt.** >

New User > **Access Control Role** > **Access Group**, to set the access group number to which the added user belongs), the access group number ranges from 1 to 99.

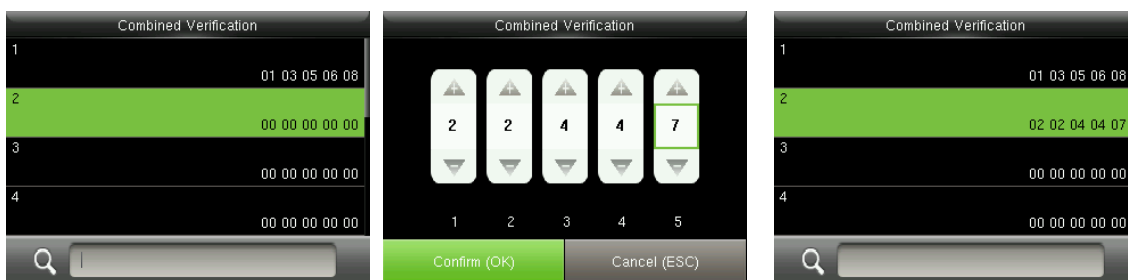


In the initial interface, press  > **Access Control** > **Combined Verification** to enter the **Combined Verification** setting interface.

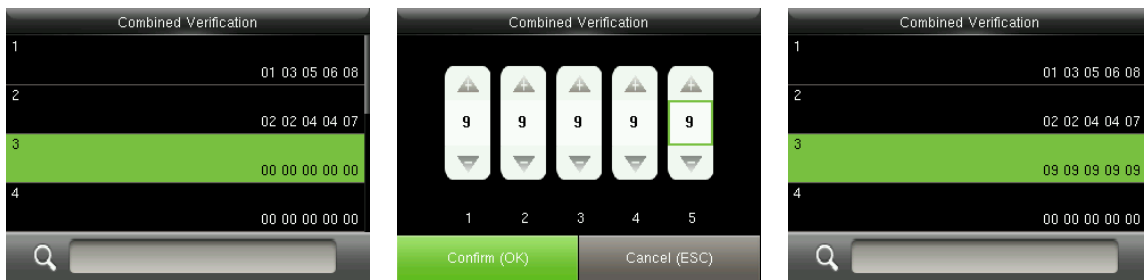
For Example:



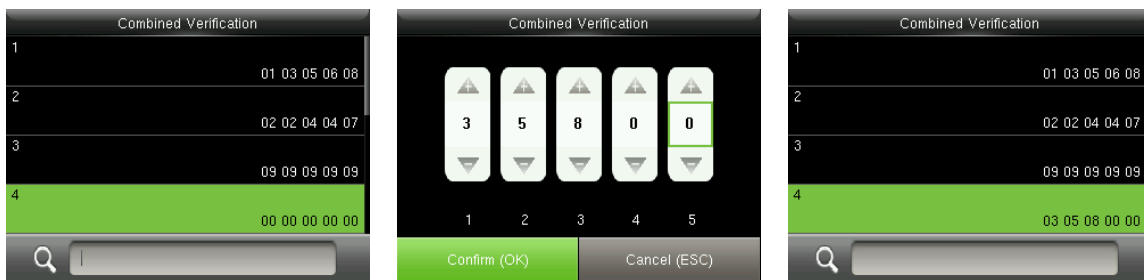
As the above figure, Combined Verification 1 is made up of five members coming from five different groups---access group 1 / 3 / 5 / 6 / 8 respectively.



As the above figure, Combined Verification 2 is made up of five members coming from three different groups: two members from Access Group 2, two from Access Group 4, and one from Access Group 7.



As the above figure, Combined Verification 3 is made up of five members, and all of them come from Access Group 9.

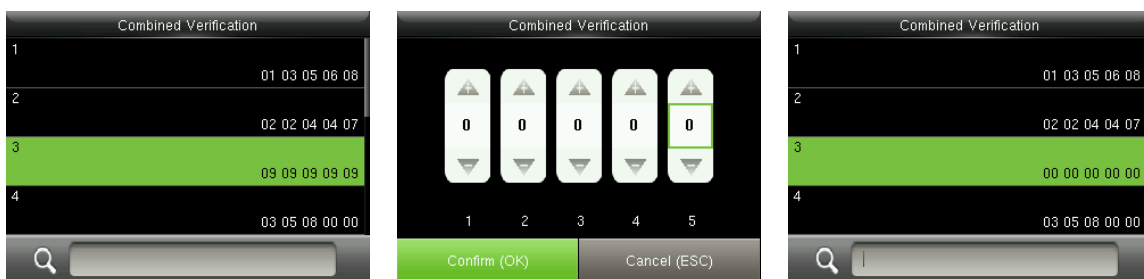


As the above figure, Combined Verification 4 is made up of three members coming from three different groups -- Access Group 3, 5, 8 respectively.

Deleting a Combined Verification

To delete a Combined Verification, set all access group numbers to 0.

For example, to delete Combined Verification 3, please see the figures below:



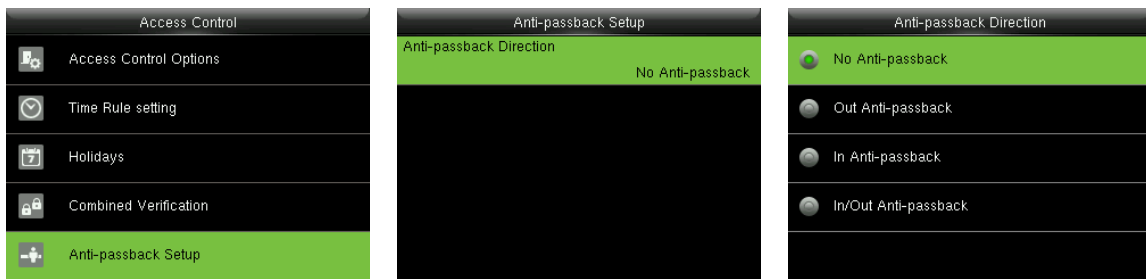
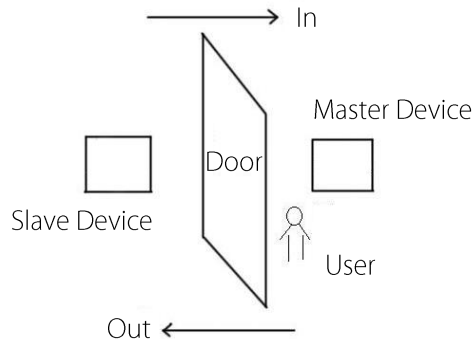
If all access group numbers in Combined Verification 3 are set to 0, it will be deleted.

10.5 Anti-passback Settings

To avoid some persons following users to enter the door without verification, resulting in security problem, users can enable anti-passback function. The check-in record must match with check-out record so as to open the door.

This function requires two devices to work together: one is installed inside the door (master device), the

other one is installed outside the door (slave device). The two devices communicate via Wiegand signal. The Wiegand format and Output type (User ID / Badge Number) adopted by the master device and slave device must be consistent.



In the initial interface, press > **Access Control** > **Anti-passback Setup** to enter the **Anti-passback Setup** interface. Select Anti-passback Direction.

- **Anti-Passback Direction**

No Anti-passback: Anti-Passback function is disabled, which means passing verification of either master device or slave device can unlock the door. Access records are not reserved.


Out Anti-passback: After a user checks out, only if the last record is a check-in record can the user check out again; otherwise, the alarm will be triggered. However, the user can check in freely.

In Anti-passback: After a user checks in, only if the last record is a check-out record can the user check in again; otherwise, the alarm will be triggered. However, the user can check out freely.

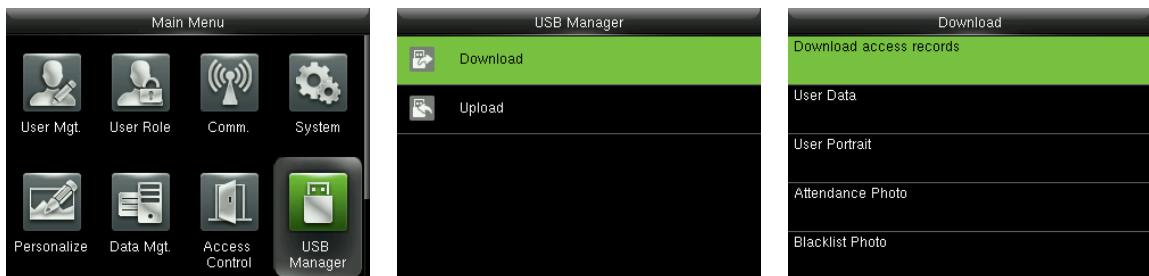
In/Out Anti-passback: After a user checks in/out, only if the last record is a check-out record can the user check in again, or a check-in record can the user check out again; otherwise, the alarm will be triggered.


11 USB Manager

User data, user portrait★, access records and other data can be exported to relevant software for processing through a USB disk, or import user data to the device by using a USB disk.

 **Remarks:** Before uploading/downloading data from/to the USB disk, insert the USB disk into the USB slot first.

11.1 USB Download



In the initial interface, press  > **USB Manager** > **Download** to enter the USB **Download** interface.

Download access records: To download access records in specified time period into USB disk.

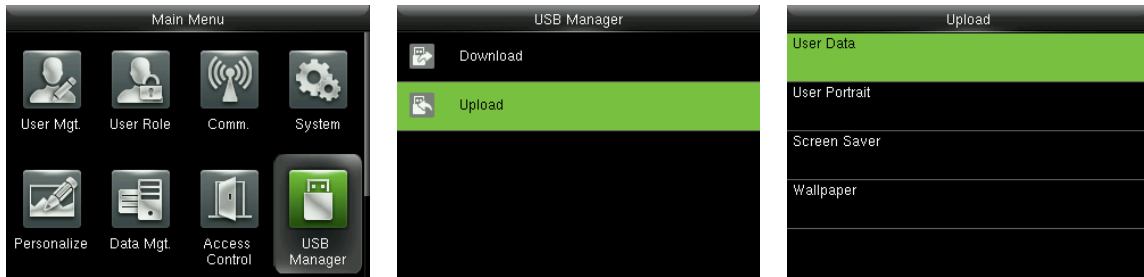
User Data: To download all user information and fingerprints from the device into USB disk.

User Portrait★: To download all user photos from the device into a USB disk (only products possessing Photo ID function display this optional).

Attendance Photo: To download attendance photos in specified time period from the device into USB disk.

Blacklist Photo: To download blacklisted photos (photos taken after failed verifications) in specified time period from the device into USB disk.

11.2 USB Upload



In the initial interface, press  > **USB Manager** > **Upload** to enter the USB **Upload** interface.

User Data: To upload all the user information and fingerprints from USB disk into the device.

User Portrait★: To upload user photos from USB disk into the device (only products possessing Photo ID function display this optional). Select [**Upload selected picture**] or [**Upload all pictures**] when uploading user portraits, for details of uploading user portraits, please refer to [16.3 Image Uploading Rule](#)).

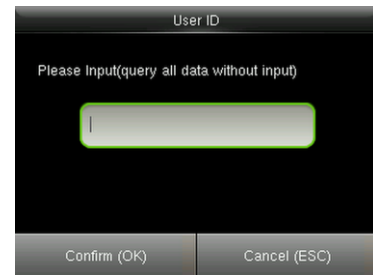
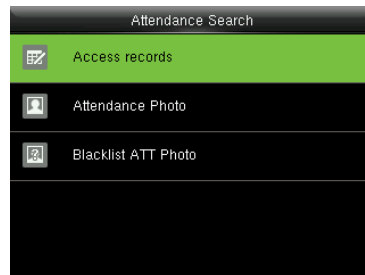
Screen Saver: To upload screen savers from USB disk into the device. You can choose [**Upload selected picture**] or [**Upload all pictures**]. The images will be displayed on the device's main interface after upload (for the specifications of screen savers, please refer to [16.3 Image Uploading Rule](#)).

Wallpaper: To upload wallpapers from USB disk into the device. You can choose [**Upload selected picture**] or [**Upload all pictures**]. The images will be displayed on the screen after upload (for the specifications of wallpapers, please refer to [16.3 Image Uploading Rule](#)).

12 Records Search

When users verify successfully, records are saved in the device. This function enables users to check access records, attendance photo and blacklisted photo.

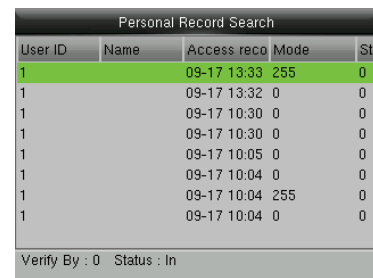
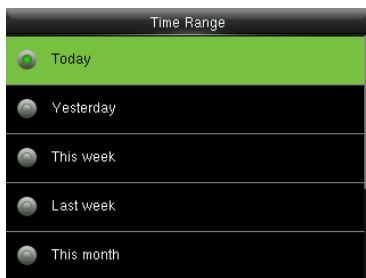
12.1 Searching Access Records



In the initial interface, press \rightarrow to enter main menu, press \rightarrow to select "Attendance Search" and press \rightarrow

Select "Access records" and press \rightarrow to enter

Input user ID (query all data without input), and press \rightarrow to enter

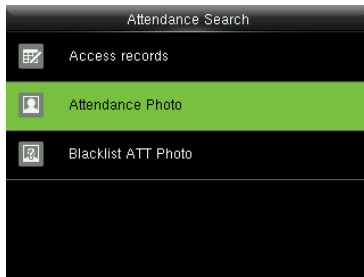


Select time range to be searched and press \rightarrow to enter

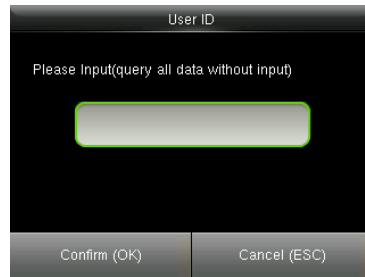
Total access records in the time range will display on the screen, and press \rightarrow

Detail access records of each user will display

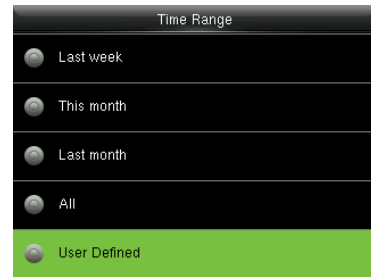
12.2 Searching Attendance Photo



Press **✓** to select "Attendance photo" and press **↵**



Input user ID (query all data without input), and press **↵** to enter

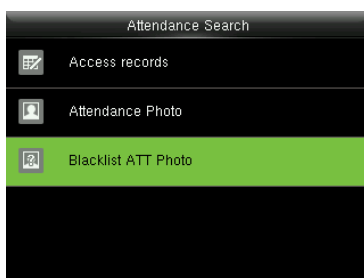


Select time range and press **↵** to enter

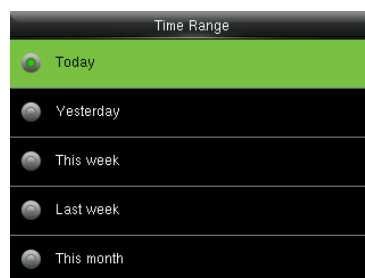


The corresponding attendance photos will then be shown

12.3 Searching Blacklist ATT Photo



Press **✓** to select "Blacklist ATT photo" and press **↵**



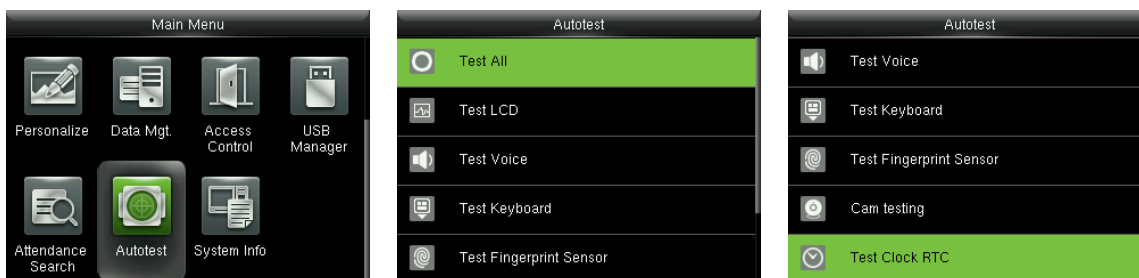
Select time range and press **↵** to enter



The corresponding blacklist ATT photos will be shown

13 Autotest

To automatically test whether all modules in the device function properly, which include the LCD, voice, keyboard, fingerprint sensor, camera and RTC (Real-Time Clock).



In the initial interface, press \rightarrow > **Autotest** to enter the **Autotest** interface.

Test All: To test LCD, voice, keyboard, fingerprint sensor, camera and RTC. During the test, press \rightarrow to continue to the next test, while press \leftarrow to exit the test.

Test LCD: To test the display effect of LCD screen by displaying full color, pure white, and pure black to check whether the screen displays colors properly. During the test, press \rightarrow to continue to the next test, while press \leftarrow to exit the test.

Test Voice: The device automatically tests whether the voice files stored in the device are complete and the voice quality is good. During the test, press \rightarrow to continue to the next test, while press \leftarrow to exit the test.

Test Keyboard: To test all keys to see if every key functions properly. Press any key in the **Keyboard** testing interface; if the pressed key is consistent with the key sign shown on the screen, then the key functions properly. Press \rightarrow or \leftarrow to exit the test.

Test Fingerprint Sensor: To test the fingerprint sensor by pressing fingerprint to check if the collected fingerprint image is clear. When pressing fingerprint on the sensor, the image will be displayed on the screen. Press \rightarrow or \leftarrow to exit the test.

Cam testing: To test if the camera functions properly by checking the photos taken are clear for use. Press \rightarrow or \leftarrow to exit the test.

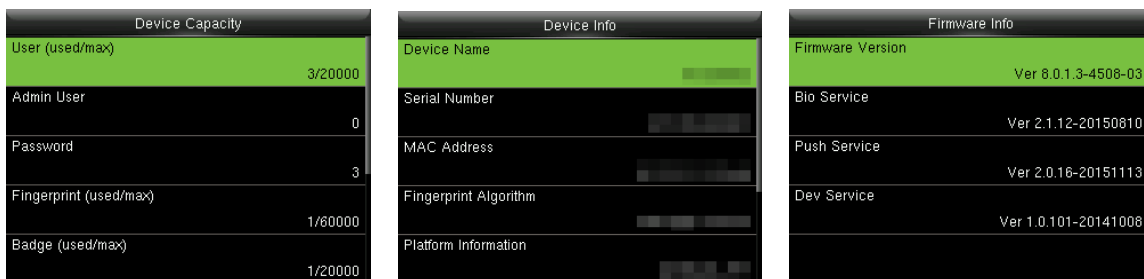
Test Clock RTC: To test the Real-Time Clock. The device tests whether the clock works properly and accurately by checking the stopwatch. Press \rightarrow to start counting time, and press \rightarrow again to stop counting, to see if the stopwatch counts time accurately. Press \leftarrow to exit the test.

14 System Information

Check data capacity, device and firmware information.



In the initial interface, press  > **System Info** to enter the **System Info** interface.



Device Capacity


Device Info

Firmware Info


Device Capacity: To display the number of registered users, administrators, passwords, fingerprints, badges★, records, attendance photos, blacklist photos and user photos★, also to check the total storage of users, fingerprints, badges★, records, attendance photos, blacklist photos and user photos★.

Device Info: To display the device name, serial number, MAC address, fingerprint algorithm, platform information, MCU version, manufacturer and manufacturer date.

Firmware Info: To display the firmware version, Bio service, Push service and Dev service.

 **Remarks:** The display of Device Capacity, Device Info and Firmware Info on the system information interface of different products may vary; the actual product shall prevail.

15 Troubleshooting

- Fingerprint sensor is not able to read and verify the fingerprint effectively.
 - Check whether the finger is wet, or the fingerprint sensor is wet or dusty.
 - Clean the finger and the fingerprint sensor and try again.
 - If the finger is too dry, blow air onto it and try again.
- “Invalid time zone” is displayed after verification.
 - Contact Administrator to check if the user has the privilege to gain access within that time Schedule.
- Verification succeeds but the user cannot open door.
 - Check whether the user privilege is set correctly.
 - Check whether the lock wiring is correct.
- The Tamper Alarm rings.
 - Check whether the device and the back plate is fixed together; if not, the tamper switch on the back of the device will be triggered and raises an alarm,  will be shown on the top right corner on the interface. Only when **[Speaker Alarm] (Access Control > Access Control Options > Speaker Alarm)** is **[ON]** will the speaker raise an alarm

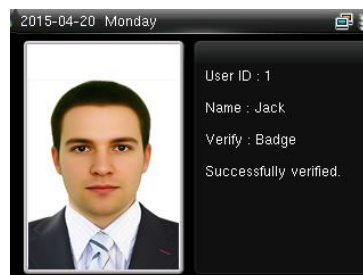
16 Appendices

16.1 Photo ID Function★



Remarks: Some models support Photo ID function.

When the Photo ID function is enabled, and the user passes verification, not only the information of user ID and name will be displayed, but also the photo registered by the user or saved in the USB disk will be shown.



Remarks:

Enabling **[Display User Photo]** (in the initial interface, press **→** > **System** > **Access Logs Setting** > **Display User Photo**, and press **→** to enable the **[Display User Photo]** option) at the same time is needed to display user photo after successful verification. If **[Display User Photo]** is disabled, user photo will not be displayed after successful verification even if the device possessing Photo ID function.

[Operating Procedure]

If the user photo taken by the device is used, the photo will be displayed right after user verification.

If the user photo in a USB disk is used, the operating procedure is as below:

- (1) Create a file named as **"photo"** in the USB disk, and save the user photo in the file.
- (2) The photo format must be JPG, and the file must be named as the user ID. For example: the photo corresponding to the user with the ID of 154 should be named as 154.jpg.
- (3) Insert the USB disk into the USB port of the device, and enter **USB Manager** > **Upload** > **User Portrait** to upload users' photos. The photo will then be shown after user verification.



Note:

- (1) The photo name must be within 9 digits.
- (2) The photo size should be less than 15k.
- (3) The newly uploaded photo will replace the original photo of the user.
- (4) When downloading user photo, enter **USB Manager** > **Download** > **User Portrait**, a file named as "photo" will be created in the USB disk automatically, in which all downloaded user photos will be saved.

16.2 Wiegand Introduction

Wiegand26 Protocol is a standard protocol on access control developed by the Access Control Standard Subcommittee affiliated to the Security Industry Association (SIA). It is a protocol used for contactless IC card reader port and output.

The protocol defines the port between the card reader and controller which are widely used in access control, security and other related industries. This has standardized the work of card reader designers and controller manufacturers. The access control devices produced by our company also apply this protocol.

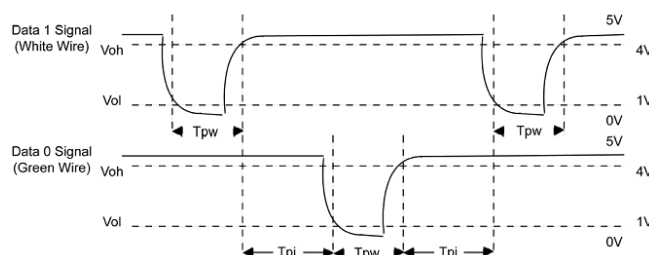
Digital Signal

Figure 1 shows the sequence diagram of the card reader sending digital signal in bits to the access controller. The Wiegand in this diagram follows the SIA access control standard protocol, which targets at 26-bit Wiegand card reader (with a pulse time within 20us to 100us and pulse hopping time within 200 us and 20 ms). Data1 and Data0 signals are high level (greater than V_{oh}) until the card reader is ready to send a data stream. The card reader send out asynchronous low level pulse (less than V_{ol}), transmitting data stream via Data1 or Data0 wire to access control box (as the sawtooth wave in figure 1). Data1 and Data0 pulses do not overlap or synchronize. Figure 1 shows the maximum and minimum pulse width (successive pulses) and pulse hopping time (the time between two pulses) allowed by the F series fingerprint access control terminals.

Table1: Pulse Time

Sign	Definition	Card Reader Typical Value
Tpw	Pulse Width	100 μ s
Tpi	Pulse Interval	1 ms

Figure1: Sequence Diagram



16.2.1 Wiegand 26 Introduction

The system provides the embedded Wiegand 26-bit format.

Composition of the Wiegand 26-bit format: 2-bit parity check bits and 24-bit output content (user ID or card number). The 24-bit binary code can indicate 16 777 216 (0-16 777 215) different values.

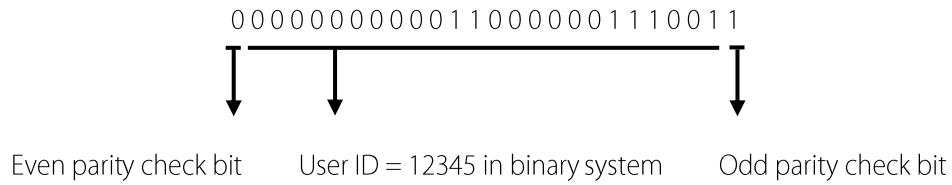
1	2	25	26
Even parity check bit	User ID/Card number	Odd parity check bit	

The following table describes the fields.

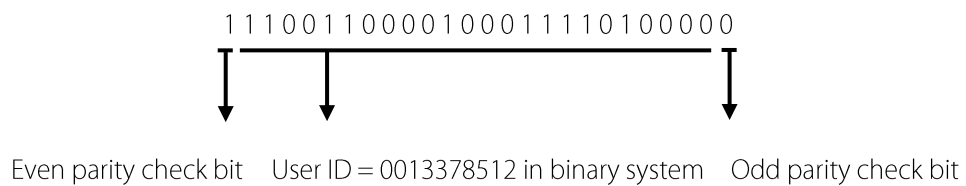
Field	Description
Even parity check bit	The even parity check bit is determined by bits 2-13. If there is an even number of 1's, the even parity check bit is 0. If there is an odd number of 1's, the even parity check bit is 1.
User ID/Card number (bit 2 through bit 25)	User ID/Card number (card code, 0-16777215) and bit 2 indicates the most significant bit (MSB).
Odd parity check bit	The odd parity check bit is determined by bits 14-25. If there is an even number of 1's, the odd parity check bit is 1. If there is an odd number of 1's, the odd parity check bit is 0.

For example: A user with the user ID of 12345 has the card number of 0013378512 and the failure ID is set to 1.

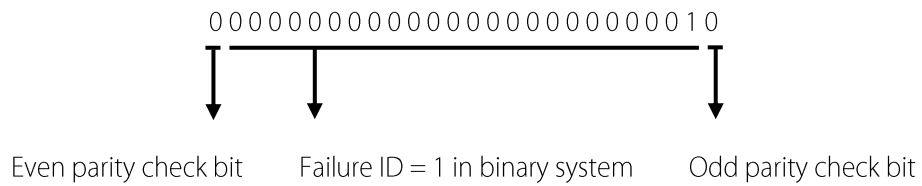
1. When the output content is set to user ID, the Wiegand output of the system is as follows after the user passes the verification.



2. When the output content is set to card number, the Wiegand output of the system is as follows after the user passes the verification.



3. When the verification fails, the Wiegand output of the system is as follows:



Note: When output content is beyond the preset range of the Wiegand format, the low-order bits are reserved and high-order bits are discarded. For example, if a user ID is 888 888 888, which is 110 100 111 110 110 101 111 000 111 000 in binary system, the last 24 bits, that is, 111 110 110 101 111 000 111 000 are outputted and the first 6 bits 110 100 are discarded because the Wiegand26 format supports 24 bits of output content.

16.2.2 Wiegand 34 Introduction

The system provides the embedded Wiegand 34-bit format.

Composition of the Wiegand 34-bit format: 2-bit parity check bits and 32-bit output content (user ID or card number). The 32-bit binary code can indicate 4 294 967 296 (0-4 294 967 295) different values.

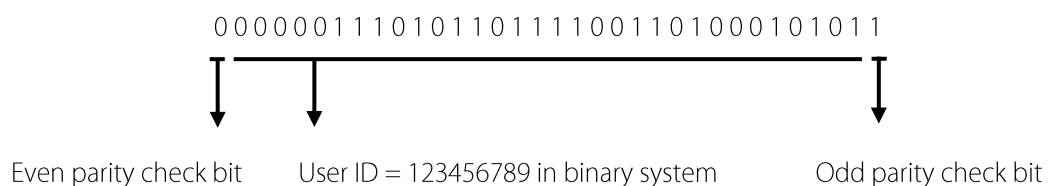
1	2	33	34
Even parity check bit	User ID/Card number	Odd parity check bit	

The following table describes the fields.

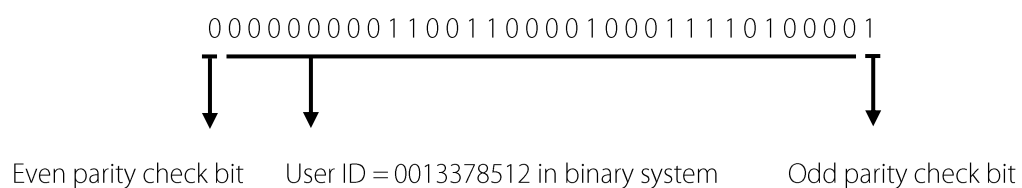
Field	Description
Even parity check bit	The even parity check bit is determined by bits 2-17. If there is an even number of 1's, the even parity check bit is 0. If there is an odd number of 1's, the even parity check bit is 1.
User ID/Card number (bit 2 through bit 25)	User ID/Card number (card code, 0-4 294 967 295) and bit 2 indicates the MSB.
Odd parity check bit	The odd parity check bit is determined by bits 18-33. If there is an even number of 1's, the odd parity check bit is 1. If there is an odd number of 1's, the odd parity check bit is 0.

For example: A user with the user ID of 123456789 has the card number of 0013378512 and the failure ID is set to 1.

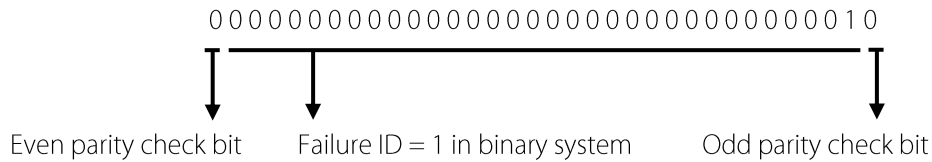
1. When the output content is set to user ID, the Wiegand output of the system is as follows after the user passes the verification.



2. When the output content is set to card number, the Wiegand output of the system is as follows after the user passes the verification.




3. When the verification fails, the Wiegand output of the system is as follows:



16.3 Image Uploading Rule

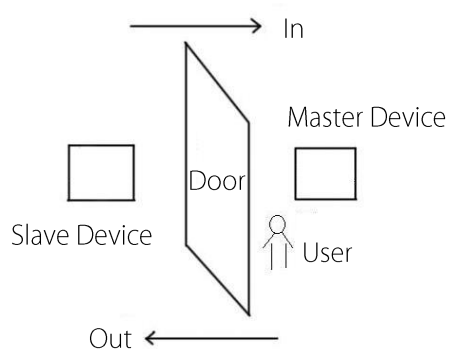
- 1. User photo★:** It is required to create a file named as “**photo**” under the USB disk file, and put user photos into the file. The capacity is 3000 images, with each of them not exceeding **15k**. The image name is x.jpg (x is the actual user ID, max. 9 digits). The photo format must be JPG.
- 2. Advertising image:** It is required to create a file named as “**advertise**” under the USB disk file, and put advertising images into the file. The capacity is 20 images with each of them not exceeding **30k**. Image name and format are not restricted.
- 3. Wallpaper:** It is required to create a file named as “**wallpaper**” under the USB disk file, and put wallpapers into the file. The capacity is 20 images with each of them not exceeding **30k**. Image name and format are not restricted.

 **Note:** When each user photo and attendance photo does not exceed 10k, the device can save a total number of 10000 user and attendance photos (considering the actual capacity of the device, it is strongly suggested to upload 5000 user and attendance photos at most).

16.4 Anti-passback Settings

To avoid some persons following users to enter the door without verification, resulting in security problem, users can enable anti-passback function. The check-in record must match with check-out record so as to open the door.

This function requires two devices to work together: one is installed inside the door (master device) and the other one is installed outside the door (slave device). The two devices communicate via Wiegand signal. The Wiegand format and Output type (User ID / Badge Number) adopted by the master device and slave device must be consistent.



[Working principle]

The master device supports the Wiegand In function and the slave device supports the Wiegand Out function. After the Wiegand output port of the slave device is connected to the Wiegand input port of the master device, Wiegand signals outputted by the slave device cannot contain the device ID and the numbers sent from the slave device to the master device must exist on the master device. That is, the user information on the slave device supporting the anti-passback function must map to the user information on the master device supporting the anti-passback function.

[Function description]

The device detects anti-passback based on the last check-in/check-out record of users. The check-in record must match the check-out record. The device supports out anti-passback, in anti-passback, and in/out anti-passback.

When **Out Anti-passback** is set for a user on the master device, the last record of the user must be a check-in record if the user needs to check in/out freely. Otherwise, the user cannot check out and the check-out request of the user is rejected because of anti-passback. For example, if the recent first record of a user is a check-in record, the second record of the user can be either a check-in or check-out record but the third record must be based on the second record, ensuring that the check-in record matches the check-out record. Note: If a user has no record, the user can only check in.

When **In Anti-passback** is set for a user on the master device, the last record of the user must be a check-out record if the user needs to check in/out freely. Otherwise, the user cannot check in and the check-in request of the user is rejected because of anti-passback. Note: If a user has no record, the user can only check out.

When **In/Out Anti-passback** is set for a user on the master device, if the last record of the user is a check-out or check-in record, the next record of the user must be a check-in or check-out record for the user to check in/out freely. That is, the check-in record must match the check-out record.

[Operation description]

(1) Model selection

Master device: devices supporting the Wiegand In function, except the F10 reader

Slave device: devices supporting the Wiegand Out function

(2) Menu settings

➤ **Anti-Passback Direction**

The options of **Anti-Passback Direction** include **In/Out Anti-passback**, **Out Anti-passback**, **In Anti-passback**, and **No Anti-passback**.

Out Anti-passback: After a user checks out, only if the last record is a check-in record can the user check out again.

In Anti-passback: After a user checks in, only if the last record is a check-out record can the user check in again.

(3) Modifying the Wiegand output format for the device

When two devices communicate with each other, only Wiegand signals that do not contain the device ID are acceptable. You can choose **Comm. > Wiegand Setup** from the main menu or access the software and choose **Basic Setting > Device Management > Wiegand** and set **Defined Format** to **Wiegand26-bits** or **Wiegand26 without device ID**.

(4) User registration

User IDs must exist on both the master and slave devices and the user IDs must be consistent. Therefore, users need to be registered on both the master and slave devices.

(5) Wiring description

The master and slave devices communicate with each other over Wiegand and the wiring is as follows:

Master device		Slave device
IWD0	<----->	WD0
IWD1	<----->	WD1
GND	<----->	GND

16.5 Statement on Human Rights and Privacy

Dear Customers:

Thank you for choosing the hybrid biometric products designed and manufactured by us. As a world-renowned provider of biometric technologies and services, we pay much attention to the compliance with the laws related to human rights and privacy in every country while constantly performing research and development.

We hereby make the following statements:

1. All of our fingerprint recognition devices for civil use only collect the characteristic points of fingerprints instead of the fingerprint images, and therefore no privacy issues are involved.
2. The characteristic points of fingerprints collected by our products cannot be used to restore the original fingerprint images, and therefore no privacy issues are involved.
3. We, as the equipment provider, shall not be held legally accountable, directly or indirectly, for any consequences arising due to the use of our products.
4. For any dispute involving the human rights or privacy when using our products, please contact your employer directly.

Our fingerprint products for police use, or development tools support the collection of the original fingerprint images. As for whether such a type of fingerprint collection constitutes an infringement of your privacy, please contact the government or the final equipment provider. We, as the original equipment manufacturer, shall not be held legally accountable for any infringement arising thereof.

The law of the People's Republic of China has the following regulations regarding the personal freedom:

1. Unlawful arrest, detention or search of citizens of the People's Republic of China is prohibited; infringement of individual privacy is prohibited.
2. The personal dignity of citizens of the People's Republic of China is inviolable.

3. The home of citizens of the People's Republic of China is inviolable.
4. The freedom and privacy of correspondence of citizens of the People's Republic of China are protected by law.

At last we stress once again that biometrics, as an advanced recognition technology, will be applied in a lot of sectors including e-commerce, banking, insurance and legal affairs. Every year people around the globe suffer from great loss due to the insecurity of passwords. The biometric products actually provide adequate protection for your identity under a high security environment.

16.6 Environment-Friendly Use Description



- The Environment Friendly Use Period (EFUP) marked on this product refers to the safety period of time in which the product is used under the conditions specified in the product instructions without leakage of noxious and harmful substances.
- The EFUP of this product does not cover the consumable parts that need to be replaced on a regular basis such as batteries and so on. The EFUP of batteries is 5 years.

Names and Concentration of Toxic and Hazardous Substances or Elements

Parts Name	Toxic and Hazardous Substances or Elements					
	Pb	Hg	Cd	Cr6+	PBB	PBDE
Chip resistor	×	○	○	○	○	○
Chip capacitor	×	○	○	○	○	○
Chip inductor	×	○	○	○	○	○
Chip diode	×	○	○	○	○	○
ESD components	×	○	○	○	○	○
Buzzer	×	○	○	○	○	○
Adapter	×	○	○	○	○	○
Screws	○	○	○	×	○	○

○: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement in SJ/T11363-2006.

×: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials for this part is above the limit requirement in SJ/T11363-2006.

Note: 80% of the parts in this product are manufactured with non-hazardous environment-friendly materials. The hazardous substances or elements contained cannot be replaced with environment-friendly materials at present due to technical or economical constraints.

Green Label

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