

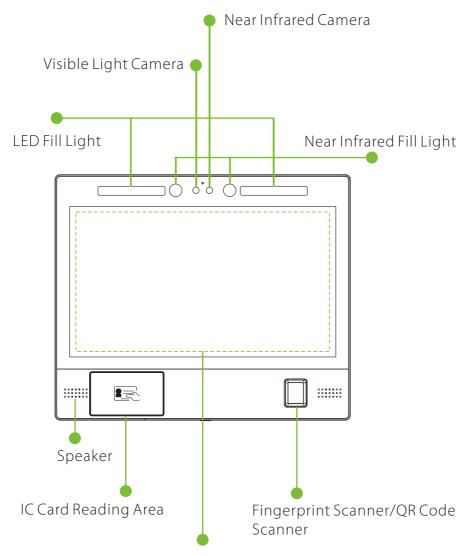
# Quick Start Guide

FaceKiosk-H13A/C

Version: 2.1

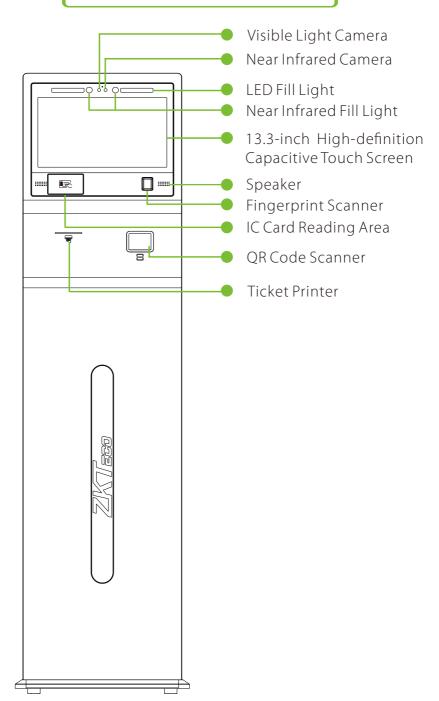
## 1. Components

## Wall Mount Facekiosk-H13A



13.3-inch High-definition Capacitive Touch Screen

# Floor Mount Facekiosk-H13C

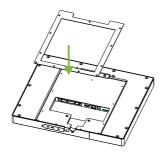


## 2. Installation Procedure

#### **❖** Wall Mount Installation Procedure

Before installation, connect the wire to the device and move it through the device's lower aperture.

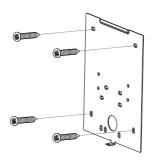
1 Align the backplate to the screw holes on the back of the device.



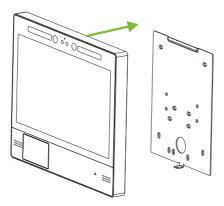
Secure the plate with the screws (11 pcs) to the back of the unit.



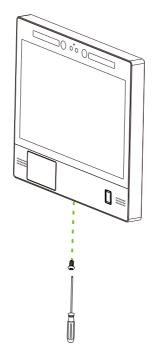
3 Place the rear panel at an appropriate height from the ground. Drill the holes on the wall and fix it.



4 Set the device at the desired position on the rear panel that is fixed on the wall.

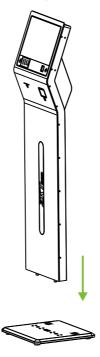


5 Secure the Kiosk by assembling the device and the rear panel with the bottom screw.

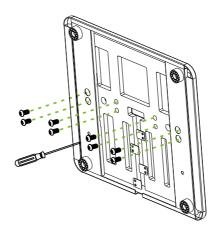


## Floor Mount Installation Procedure

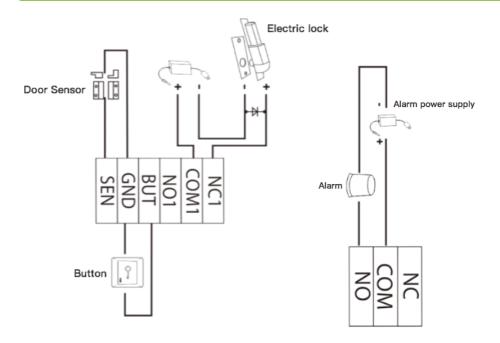
1 Take the device and the base from the box. Fix the device into the corresponding slot of the base plate.



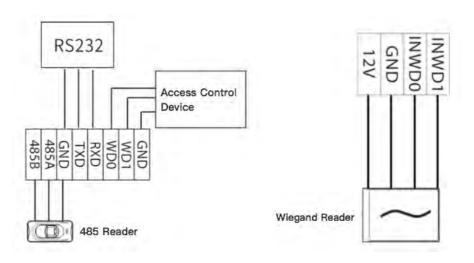
Cautiously incline the device horizontally and assemble the device over the base with the screws (8 pcs) from the bottom of the base.



# 3. Door Sensor, Exit Button & Alarm Connection



# 4. Access Control Device Connection



# 5. Operational Procedure

# Visitor Self-registration Methods



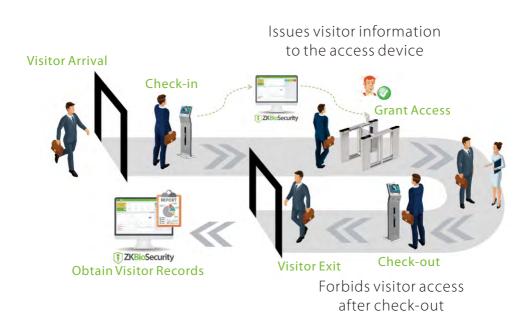
1 Register on the reception desk device.

- 2 Scan the QR code to register via Mobile phone.

#### Note:

The visitor can register by scanning the QR code on the reception desk device or the QR code on the invitation E-mail sent by the system in advance.

#### Process Overview



#### 6. Install and Uninstall Firmware

#### 1. Install the Firmware via U Disk



Step 1: Install the **CoreService** APK first.

Step 2: Then, install the **ZKBioArgus** APK.

#### 2. Clear the Data and Uninstall the Firmware

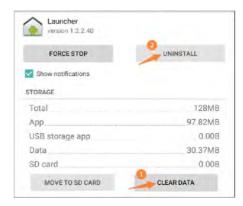
Click Firmware System Settings > Personality Settings > Android System Settings.





ZKBioArgus CoreService

- 1. Uninstall both the Coreservice and ZKBioArgus APK's.
- 2. Uninstall the ZKBioArgus first.



#### 3. Delete the Config and ZKTeco Folders

- 1. In the Android Interface, select Explorer > Internal Memory > Delete.
- 2. Delete the two Folders **Config** and **ZKTeco.**



# 7. Software Basic Settings







After completing the following five simple steps, the device will be ready to use for visitor management.

Set the Server details on device.
 E.g: http://110.80.38.74:8658
 Server Address: 110.80.38.74

**Communication Port:** 8158

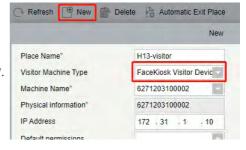
Server Port: 8658





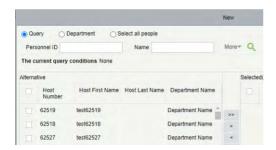
2 Add the device to the FaceKiosk Module of the software.

3 Set the device as an Entry device. Click Visitor Module > Basic Management > Entry Place > New.



Add the sender's mailbox to the software. The system will send an Email through the sender's mailbox. Click Software System > Basic Management > E-mail Management.





Select an employee as the host.
Click Visitor > Basic
Management > Host Levels
> New.

## Home Screen and Connectivity Status





# 8. Visitor Management

## Visitor Registration

Face Recognition	Can be turned on or off, and grant access through facial recognition
Temperature Detection	Can be turned on or off and this function is only available when guests register on the device
Fill Personal information	Fill the details such as Name, Phone number, E-mail address, Company name, etc.
Host and Reason	Host - Select the employee you want to visit Reason - Select the purpose of visit

## Visitor Check-in

Tap the Check-in & Check-out button to check-in.



## Facial Recognition

Visitors can enter the premises through facial recognition.



#### 4 Visitor Check-out

Tap the Check-in & Check-out button to check out.



## 6 Reports

Export reports with complete visitor information from the software immediately.



You're all set to use Visitor Management!

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