

Installation Guide

ZKBio Access IVS

Date: March 2020

Doc Version: 2.0

Software Version: 2.0.0

English

Thank you for choosing our product. Please read the instructions carefully before operation. Follow these instructions to ensure that the product is functioning properly. The images shown in this manual are for illustrative purposes only.



For further details, please visit our Company's website
www.zkteco.com.

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If there is any issue related to the product, please contact us.

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About the Company

ZKTeco is one of the world's largest manufacturer of RFID and Biometric (Fingerprint, Facial, Finger-vein) readers. Product offerings include Access Control readers and panels, Near & Far-range Facial Recognition Cameras, Elevator/floor access controllers, Turnstiles, License Plate Recognition (LPR) gate controllers and Consumer products including battery-operated fingerprint and face-reader Door Locks. Our security solutions are multi-lingual and localized in over 18 different languages. At the ZKTeco state-of-the-art 700,000 square foot ISO9001-certified manufacturing facility, we control manufacturing, product design, component assembly, and logistics/shipping, all under one roof.

The founders of ZKTeco have been determined for independent research and development of biometric verification procedures and the productization of biometric verification SDK, which was initially widely applied in PC security and identity authentication fields. With the continuous enhancement of the development and plenty of market applications, the team has gradually constructed an identity authentication ecosystem and smart security ecosystem, which are based on biometric verification techniques. With years of experience in the industrialization of biometric verifications, ZKTeco was officially established in 2007 and now has been one of the globally leading enterprises in the biometric verification industry owning various patents and being selected as the National High-tech Enterprise for 6 consecutive years. Its products are protected by intellectual property rights.

About the Manual

This manual introduces the installation of ZKBio Access IVS software.

All figures displayed are for illustration purposes only. Figures in this manual may not be exactly consistent with the actual products.

Document Conventions

Conventions used in this manual are listed below:

GUI Conventions

For Software	
Convention	Description
Bold font	Used to identify software interface names e.g. OK, Confirm, Cancel
>	Multi-level menus are separated by these brackets. For example, File > Create > Folder.
For Device	
Convention	Description
< >	Button or key names for devices. For example, press <OK>
[]	Window names, menu items, data table, and field names are inside square brackets. For example, pop up the [New User] window
/	Multi-level menus are separated by forwarding slashes. For example, [File/Create/Folder].

Symbols

Convention	Description
	This implies about the notice or pays attention to, in the manual
	The general information which helps in performing the operations faster
	The information which is significant
	Care taken to avoid danger or mistakes
	The statement or event that warns of something or that serves as a cautionary example.

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1 Installation Requirements

1.1 Configuration Requirements

➤ Without VMS Device

CPU: Master frequency of 2.0GHZ or above

RAM: 4GB or above

Hardware: Available space of 10GB or above. We recommend using NTFS hard disk partition as the software installation directory

Monitor Resolution: 1024*768 pixels or above

➤ With VMS Device

CPU: Intel(R) Core(TM) i5 6500 @2.6GHZ or Above

RAM: 8GB or above

Hardware: Available space of 10GB or above. We recommend using NTFS hard disk partition as the software installation directory

GPU: NVIDIA GTX750 or Above.

Monitor Resolution: 1024*768 pixels or above

1.2 Operating System

Supported Operating Systems: Windows7/ Windows8/ Windows8.1/ Windows10/ Windows Server 2008/ Windows Server 2012/ Windows Server 2016/ Windows Server 2019

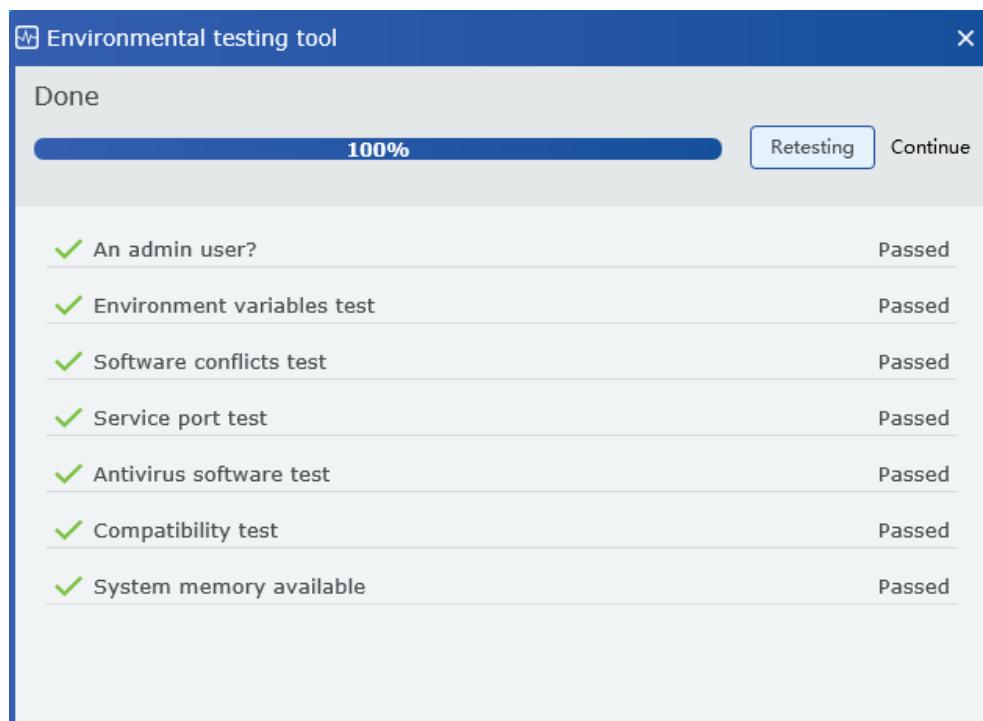
Supported Databases: PostgreSQL/ MS SQL Server/ Oracle

Recommended browser version:

Internet Explorer11+/Firefox27+/Chrome33+

2 Installation Steps

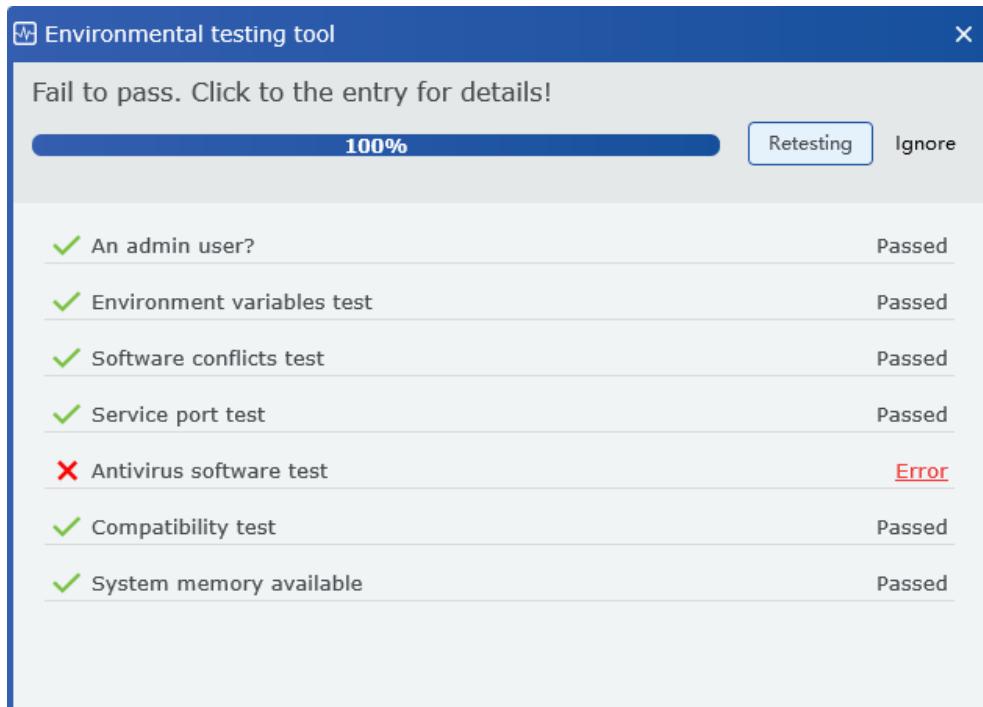
(1) Right-click step.exe file in the installation package and select Run as Administrator. This is the Environmental testing tool, you can check out whether your computer conforms to the installation standards of the software.



Notes:

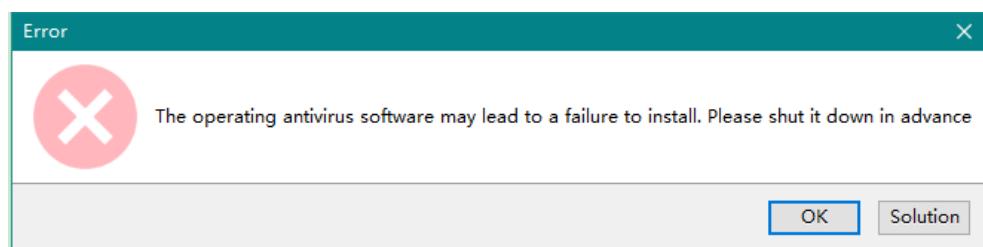
- a. Before installing the software, disable the anti-virus.
- b. If the % SystemRoot % \ system32 does not exists in the environment variable path, add the same.
- c. When the ports are occupied, make the ports available.

If there is any anomaly detection, the following error pops-up.



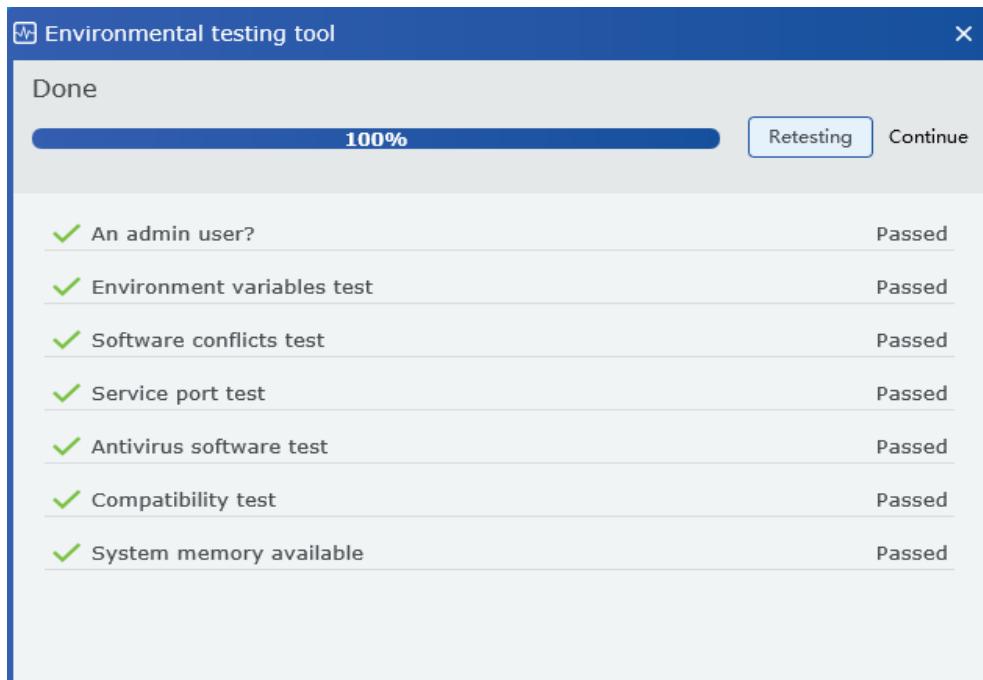
The screenshot shows the 'Environmental testing tool' window. At the top, a message says 'Fail to pass. Click to the entry for details!'. Below is a progress bar at 100%. There are two buttons: 'Retesting' and 'Ignore'. The test results table follows:

Test Item	Status
✓ An admin user?	Passed
✓ Environment variables test	Passed
✓ Software conflicts test	Passed
✓ Service port test	Passed
✗ Antivirus software test	Error
✓ Compatibility test	Passed
✓ System memory available	Passed



The screenshot shows an 'Error' dialog box. It features a large red circle with a white 'X' icon. The text inside says: 'The operating antivirus software may lead to a failure to install. Please shut it down in advance'. At the bottom are 'OK' and 'Solution' buttons.

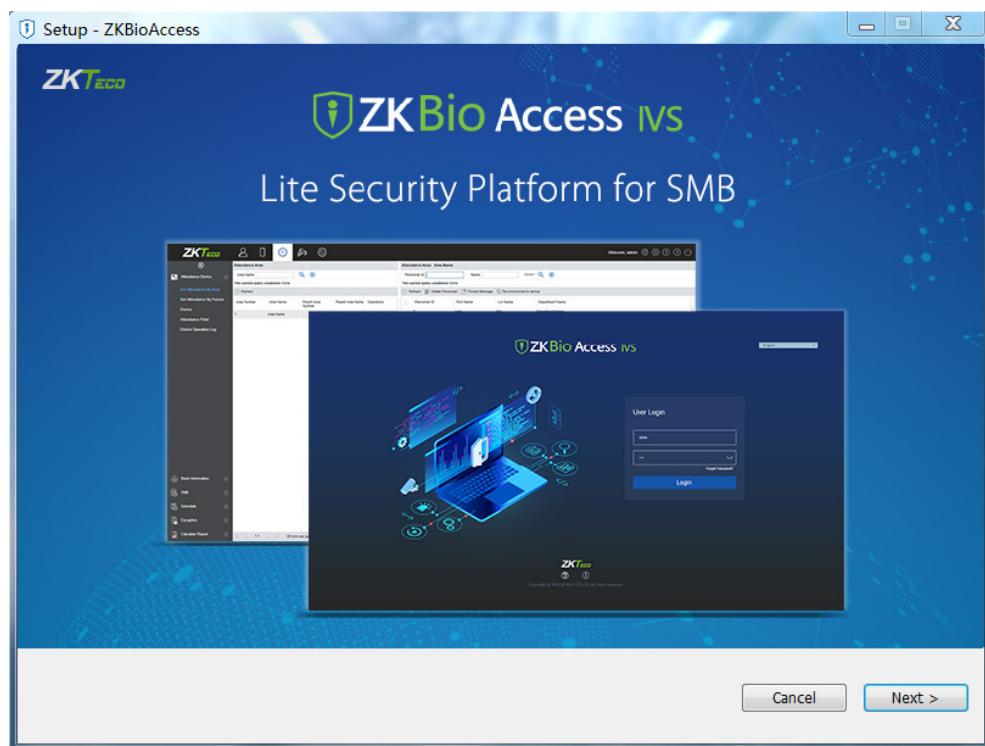
(2) If there is no anomaly detection, click [Continue].



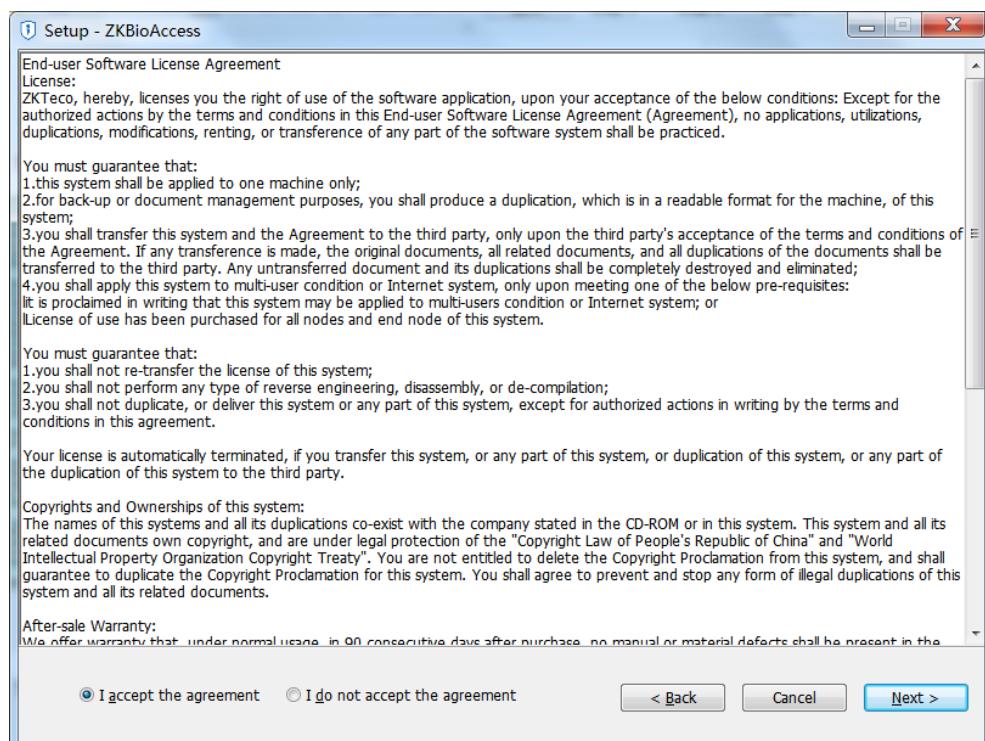
The screenshot shows the 'Environmental testing tool' window. At the top, a message says 'Done'. Below is a progress bar at 100%. There are two buttons: 'Retesting' and 'Continue'. The test results table follows:

Test Item	Status
✓ An admin user?	Passed
✓ Environment variables test	Passed
✓ Software conflicts test	Passed
✓ Service port test	Passed
✓ Antivirus software test	Passed
✓ Compatibility test	Passed
✓ System memory available	Passed

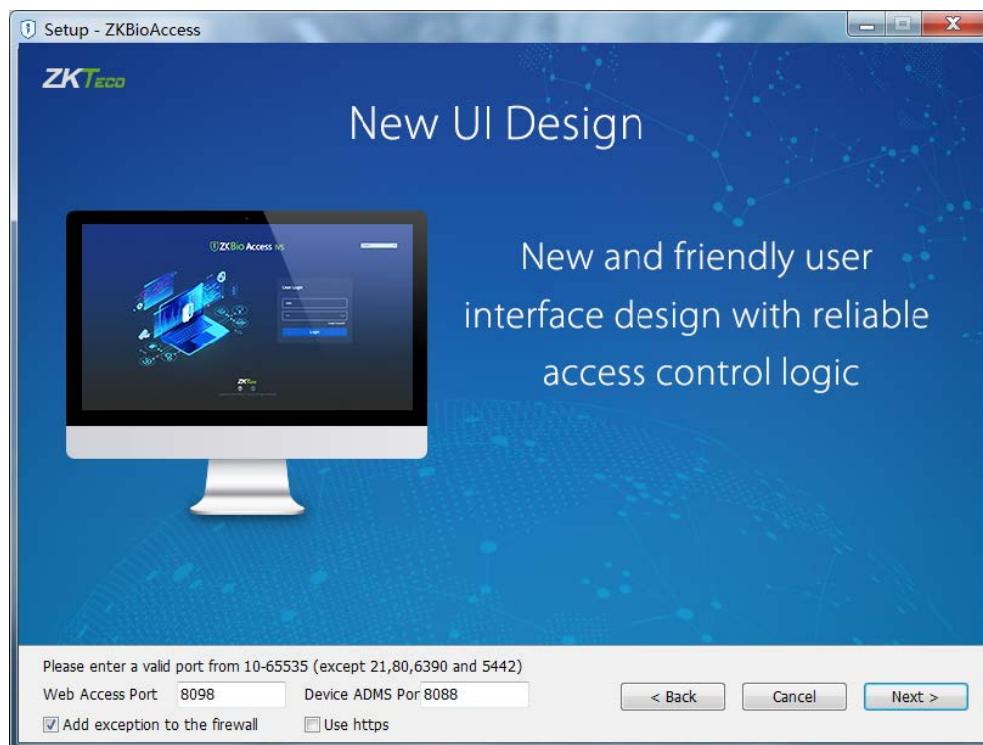
(3) Click [Next].



(4) Select the radio button to accept the agreement and click Next.



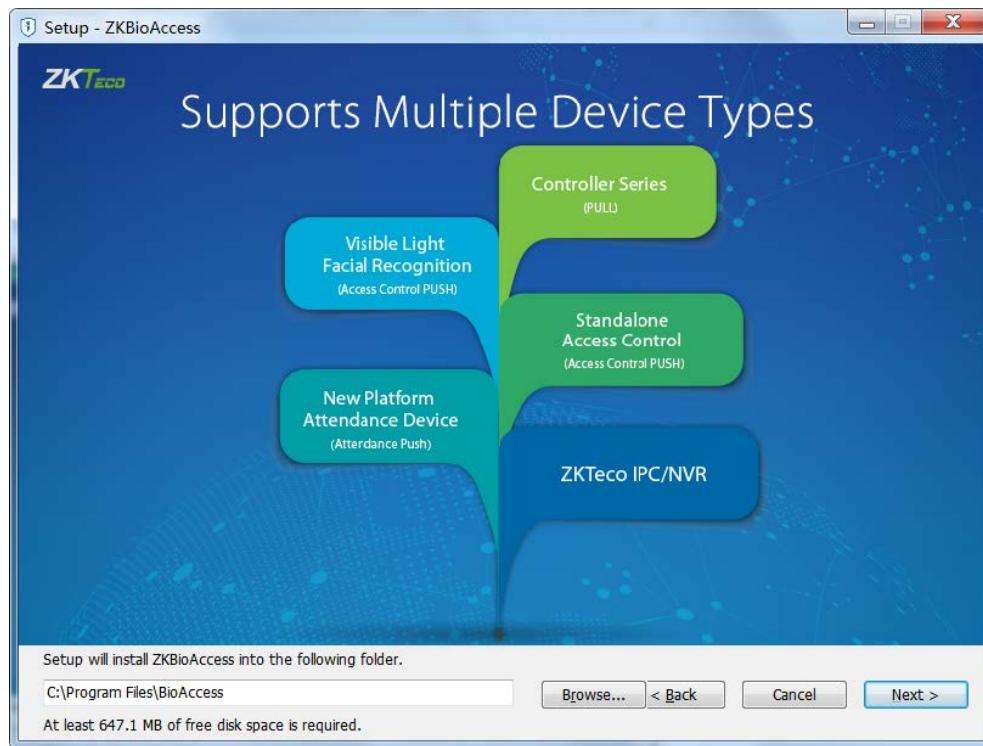
(5) Set the Access port and ADMS port number.



Notes:

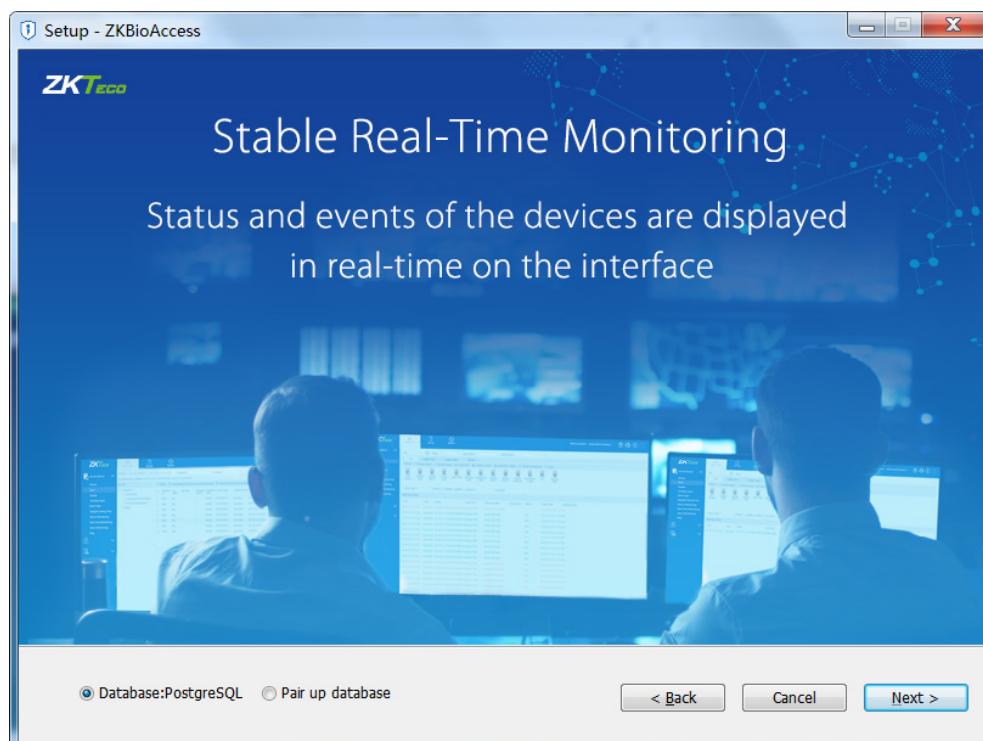
- a. The Server Port is 8088 by default. Make sure not to use any occupied port. It can't be the same with the Database Port 5432, Redis Port 6380, Port 21 and Port 80.
- b. Add an exception in the Firewall to avoid blocking the program.
- c. The ADMS Port is used to connect the device and the Web access port which is used to access the website. You can define the port except for the port numbers 21,80,6380 and 5432.

(6) Click [Next] to select the installation path.

**Notes:**

- a. You can select the installation path as you wish.
- b. The Software requires at least 500MB space. Make sure that the installation path has enough memory.

(7) Select the Database type.



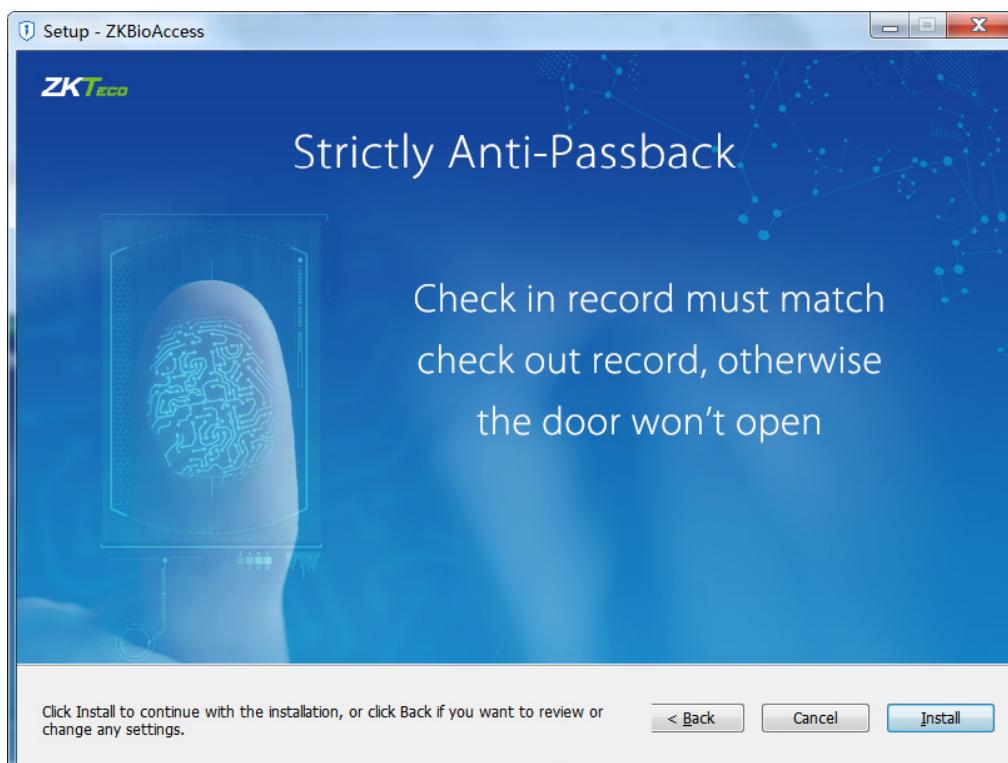
(8) Click [Next] to set the backup path.



Notes:

- Select the installation path as you wish.
- The Software looks for the largest available space and creates a folder named SecurityDBBack.

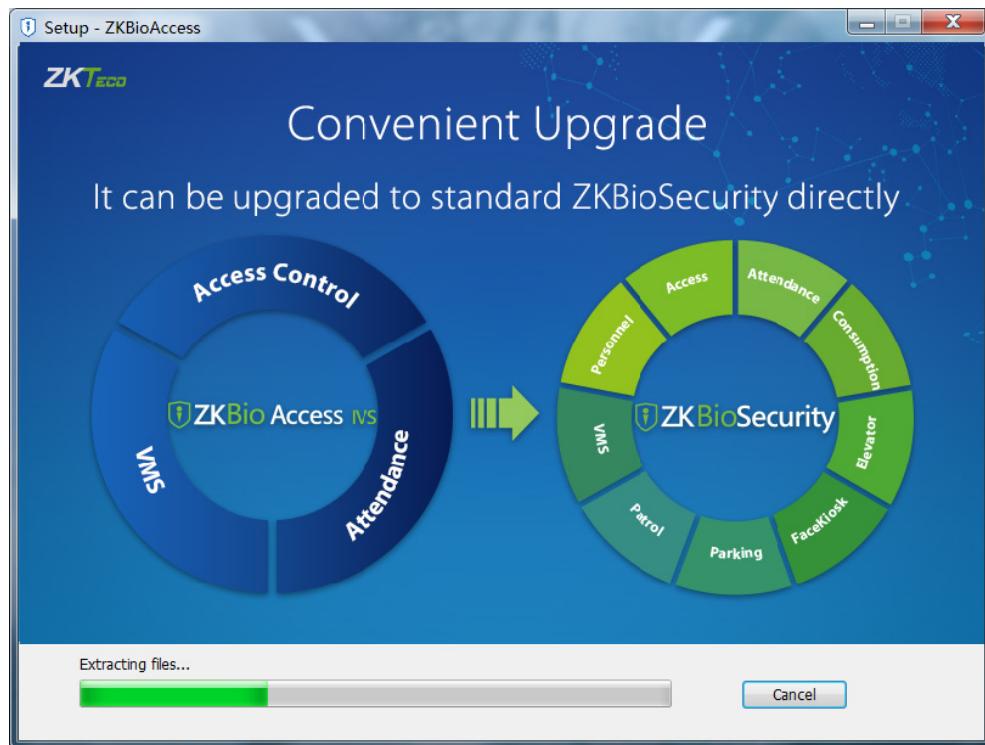
(9) Click [Next].



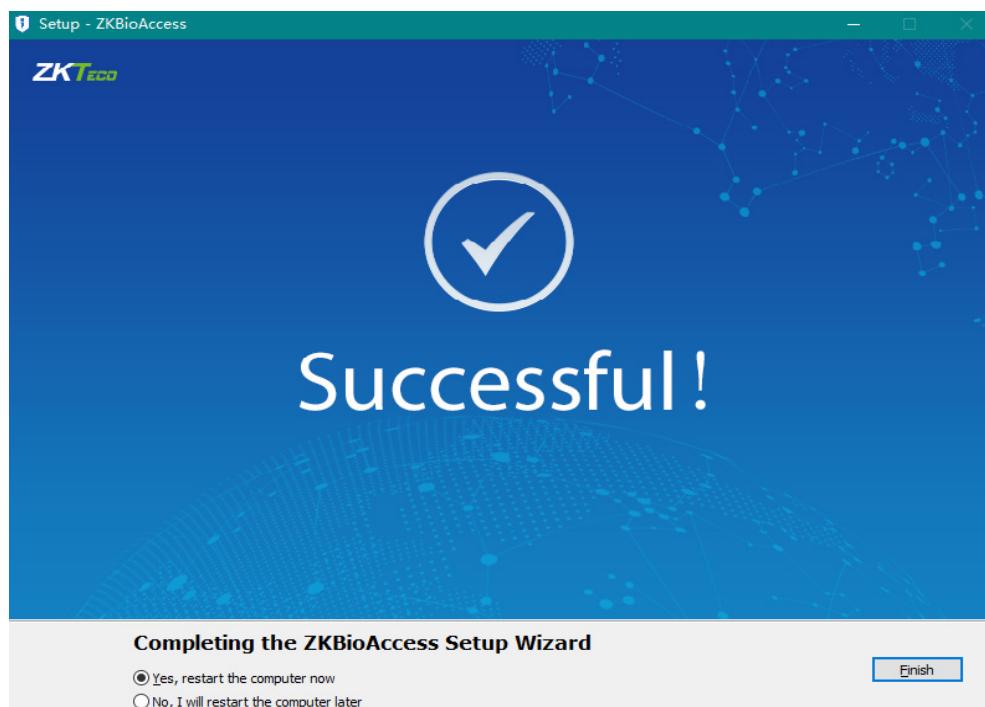
Notes:

Click [Cancel] to quit the installation, click [Back] to reset the settings.

(10) Click [Install] to start installing the software.



(11) After installation, click [Finish] and restart the Server to complete the installation.



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